

# 4/5WAN 8LAN Gigabit Network QoS Router

Load Balance, Bandwidth Management, and Network Security

**English User's Manual** 



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#### I. Introduction



New generation GIGABIT Network QoS Router is a high efficiency Router owing to the market requirement. It is designed as economical, high efficiency with all functions integrated for network QoS Router that fulfills the requirement of internet cafe, bandwidth application increase and bandwidth management. New generation GIGABIT Network QoS Router focuses on multiple operators environment and user bandwidth management requirement to integrate the gigabit backbone networking, it can support hardware port mirror, smart QoS, Multi-WAN load balance, Voice alert, Gateway redundancy, Intelligent Firewall and Virtual Route.

GIGABIT Network QoS Router uses a 64-bit multi-core hardware acceleration, high-level processor and maximum 2Gbps-two way forwarding rate that can support 300,000 connections, built-in 512MB RAM allows the stability and reliability for long-time operation.

It provides 4Gigabit WAN port and high-efficiency load balance mode for out-bound load balance. WAN side outbound connection performance can fulfill most of the standards for broadband market. In addition, independent DMZ port can connect to the public server by public IP address. It has a built-in 8Gigabit backbone LAN port to appropriate for 10/100/1000Mbps Ethernet switch and each port can connect with other switches for more network devices that can build up a Gigabit backbone conveniently to accelerate the network availability and scalable bandwidth enterprise.

Individual QoS bandwidth management with powerful and easy-to-setup functions allows manager to arrange the limited network resource rational and efficiently. It is not needed to extend the bandwidth to unlimited settings which would increase spending cost; it can also avoid the complaint of few people to force whole bandwidth. Simple user configuration can be the best efficiency application; it allows the optimization of bandwidth utilization based on the whole utility rate without setting rules step-by-step and only to limit the users who occupy the bandwidth for resource savings. Moreover, intelligence bandwidth management is provided, through the simple deployment to complete LAN side bandwidth management for efficiency utility rate, simple management and improvement performance.

Load balancing function supports Auto Load Balance mode, Specify WAN Binding mode and Strategy



Routing mode to allow deployment of flexible network connection required to control traffic flow to guarantee that whole connections are unobstructed. Strategy Routing mode is simply to configure the network without the input of IP address, it can auto detect outbound packets and filter telecom connection to ensure quick response and packet pass through without obstruction, it can aggregate the same operators bandwidth for load balancing control and increase flexibility of network resource.

Built-in Firewall system can fulfill market requirement in defense of internet attacks for most enterprise. Initiative packet inspection via the network layer dynamic detection to deny or block proprietary protocol connection. It can easily employ complete protective functions to ensure network security, as required for any kind of hack attacks, worm & Virus and ARP attacks by one-way control. Firewall system has not only NAT function but also DoS attack. Complete Functions of Access Rules can allow manager to select the network service level to deny or allow access, it can also limit or deny LAN users to use the network and to avoid the network resource being occupied or threaten due to improper uses.

NAT function can provide the translation between private IP and public IP, it can allow multi-user to connect to the internet with one public IP at the same time. LAN IP supports four Class C connections, DHCP server is also supported, as well as an easy-to-configure IP-MAC binding function allowing network structure to be flexible and easy to deploy and managed  $\circ$ 

In addition, GIGABIT QoS Router also supports virtual routing function, one-WAN branch can upgrade to dual-WAN transmition easily, one-WAN branch connect to dual-WAN center by easy configuration and traffic will pass through other WAN lines from a center network, it can also accelerate the connection between telecom and datacom to fix bottleneck problems.

This manual is to instroduce every function, configuration and specifics of the router. We recommend you to read our "Quick Installation Guide" if you have any questions. When you buy this router, it should help you connect to the internet quickly.

To obtain remote technical support, you can log on to our Web site www.Qno.com.tw, and find technical support information on the appendix or contact our technical support engineers via email. You can also get the newest Qno's product information and application examples from the web site.



#### II. Multi-WAN Router Installation

In this chapter we are going to introduce hardware installation. Through the understanding of multi- WAN setting process, users can easily setup and manage the network, making Router functioning and having best performance.

#### 2.1 Systematic Setting Process

Users can set up and enable the network by utilizing bandwidth efficiently. The network can achieve the ideal efficientness, block attacks, and prevent security risks at the same time. Through the process settings, users can install and operate VPN Firewall easily. This simplifies the management and maintenance, making the user network settings be done at one time. The main process is as below:

- 1. Hardware installation
- 2. Login
- 3. Verify device specification and set up password and time
- 4. Set WAN connection
- 5. Set LAN connection: physical port and IP address settings
- 6. Set QoS bandwidth management: avoid bandwidth occupation
- 7. Set Firewall: prevent attack and improper access to network resources
- 8. Other settings: UPnP, DDNS, MAC Clone
- 9. Management and maintenance settings: Syslog, SNMP, and configuration backup
- 10. Logout

# 2.2 Setting Flow Chart

Below is the description for each setting process, and the crospondent contents and purposes. For detailed functions, please refer to Appendix I: Setting Inferface and Chapter Index.



1	Hardware installation	Configure the network to meet user's demand.	Install VPN Firewall hardware based on user physical requirements.
2	Login	Login the device with Web Browser.	Login VPN Firewall web- based UI.
3	Verify device specification	Verify Firmware version and working status.	Verify VPN firewall specification, Firmware version and working status.
	Set password and time	Set time and re- new password.	Modify the login password considering safe issue.  Synchronize the VPN Firewall time with WAN.
4	Set WAN connection	Verify WAN connection setting, bandwidth allocation, and protocol binding.	Connect to WAN. Configure bandwidth to optimize data transmission.
5	Set LAN connection: physical port and IP address settings	Set mirror port and VLAN. Allocate and manage LAN IP.	Provide mirror port, port management and VLAN setting functions. Support Static/DHCP IP allocation to meet different needs. IP group will simplize the management work.
6	Set QoS bandwidth management: avoid bandwidth occupation	Restrict bandwidth and session of WAN ports, LAN IP and application.	To assure transmission of important information, manage and allocate the bandwidth further to achieve best efficiency.
7	Set Firewall: prevent attack and improper access to network resources	Block attack, Set Access rule and restrict Web access.	Administrators can block BT to avoid bandwidth occupation, and enable access rules to restrict employee accessing internet improperly or using MSN, QQ and Skype during working time. They can also protect network from Worm or ARP attacking.



8	Advanced Settings : DMZ/Forwarding, UPnP, DDNS, MAC Clone	DMZ/Forwarding, UpnP, Routing Mode, multiple WAN IP, DDNS and MAC Clone	DMZ/Forwarding, UpnP, Routing Mode, multiple WAN IP, DDNS and MAC Clone
9	Management and maintenance settings: Syslog, SNMP, and configuration backup	Monitor VPN Firewall working status and configuration backup.	Administrators can look up system log and monitor system status and inbound/outbound flow in real time.
11	Logout	Close configuration window.	Logout VPN Firewall web- based UI.

We will follow the process flow to complete the network setting in the following chapters.



# **III. Hardware Installation**

In this chapter we are going to introduce hardware interface as well as physical installation.

# 3.1 Router LED Signal



### **LED Signal Description**

Color	Description	
Green	Green LED on: Power ON	
Amber	Amber LED on: System self-test is running.	
	Amber LED off: System self-test is completed successfully.	
Green	Green LED on: Ethernet connection is fine.	
	Green LED blinking: Packets are transmitting through Ethernet port.	
Amber	Amber LED on: Ethernet is running at 100Mbps.	
	Amber LED off: Ethernet is running at 10Mbps.	
Green	Green LED on: WAN is connected and gets the IP address.	
Green	Green LED on: Ethernet is running at 1000Mbps.	
Green	Green LED on: WAN1 is connected and IP address has been	
	obtained	
Green	Green LED on: WAN2 is connected and IP address has been	
	obtained	
Green	Green LED on: WAN3 is connected and IP address has been	
	obtained	
Green	Green LED on: WAN4 is connected and IP address has been	
	obtained	
	Green Amber  Green  Green  Green  Green  Green  Green	

#### Reset

Action	Description
Press Reset Button For 5 Secs	Warm Start DIAG indicator: Amber LED flashing slowly.
Press Reset Button Over 10 Secs	Factory Default
	DIAG indicator: Amber LED flashing quickly.



#### **System Built-in Battery**

A system timing battery is built into GIGABIT Router. The lifespan of the battery is about 1~2 years. If the battery life is over or it can not be charged, VPN Firewall will not be able to record time correctly, nor synchronize with internet NTP time server. Please contact your system supplier for information on how to replace the battery.

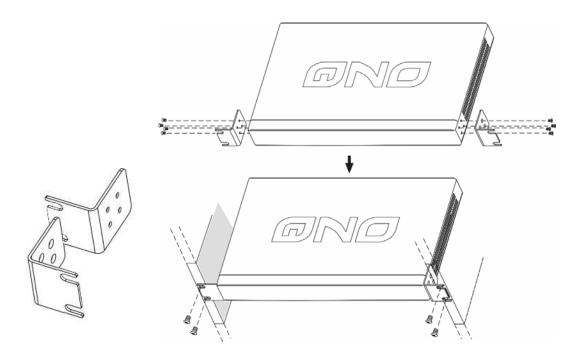
#### Attention!

Do not replace the battery yourself; otherwise irreparable damage to the product may be caused.

#### Installing GIGABIT Router on a Standard 19" Rack

We suggest to either place VPN Firewall on a desk or install it in a rack with attached brackets. Do not place other heavy objects together with VPN Firewall on a rack. Overloading may cause the rack to fail, thus causing damage or danger.

Each GIGABIT Router comes with a set of rack installation accessories, including 2 L- shaped brackets and 8 screws. Users can rack- mount the device onto the chassis. Please refer to the figure below for the installation onto a 19" rack:



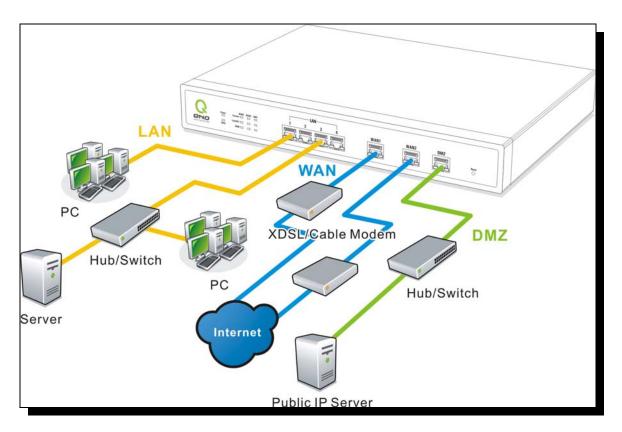
#### Attention!



In order for the device to run smoothly, wherever users install it, be sure not to obstruct the vent on each side of the device. Keep at least 10cm space in front of both the vents for air convection.



#### 3.2 GIGABIT Router Network Connection



**WAN connection**: A WAN port can be connected with xDSL Modem, Fiber Modem, Switching Hub, or through an external router to connect to the Internet.

**LAN Connection:** The LAN port can be connected to a Switching Hub or directly to a PC. Users can use servers for monitoring or filtering through the port after "Physical Port Mangement" configuration is done.

**DMZ**: The DMZ port can be connected to servers that have legal IP addresses, such as Web servers, mail servers, etc.



# **IV. Login Router**

This chapter is mainly introducing Web- based UI after conneting GIGABIT Router.

First, check up VPN Firewall IP address by connecting to DOS through the LAN PC under VPN Firewall. Go to Start → Run, enter cmd to commend DOS, and enter ipconfig for getting Default Gateway address, as the graphic below, 192.168.1.1. Make sure Default Gateway is also the default IP address of VPN Firewall.

```
Microsoft Windows XP [版本 5.1.2600]
(C) 版权所有 1985-2001 Microsoft Corp.

C:\Documents and Settings\dk\ipconfig

Windows IP Configuration

Ethernet adapter 本地连接:

Connection-specific DNS Suffix : FUR9416
IP Address. : 192.168.1.100
Subnet Mask : : 255.255.255.0
Default Gateway : : 192.168.1.1

Ethernet adapter 〈3189E284-2E3C-409F-8BC0-38E59576B9F4〉:

Media State : : Media disconnected
```

#### Attention!

When not getting IP address and default gateway by using "ipconfig", or the received IP address is 0.0.0.0 and 169.X.X.X, we recommend that users should check if there is any problem with the circuits or the computer network card is connected nicely.



Then, open webpage browser, IE for example, and key in 192.168.1.1 in the website column. The login window will appear as below:



GIGABIT Router default username and password are both "admin". Users can change the login password in the setting later.

#### Attention!

For security, we strongly suggest that users must change password after login. Please keep the password safe, or you can not login to VPN Firewall. Press Reset button for more than 10 sec, all the setting will return to default.

After login, VPN Firewall web- based UI will be shown. Select the language on the upper right corner of the webpage. The language chosen will be in blue. Please select "English' as below.





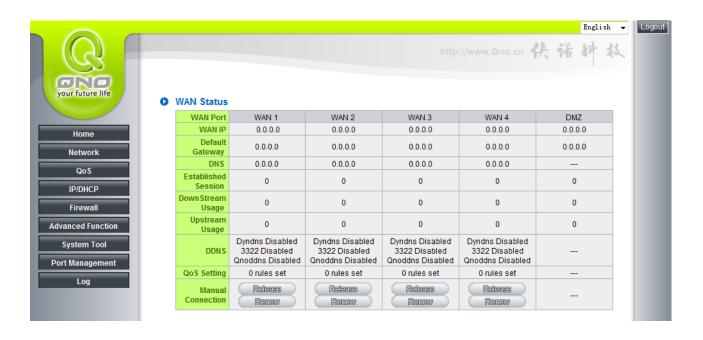
# V. Device Spec Verification, Status Display and Login Password and Time Setting

This chapter introduces the device specification and status after login as well as change password and system time settings for security.

### 5.1 Home Page

In the Home page, all GIGABIT Router parameters and status are listed for users' reference.

#### 5.1.1 WAN Status



IP Address:	Indicates the current IP configuration for WAN port.	
Default Gateway :	Indicates current WAN gateway IP address from ISP.	
DNS Server :	Indicates the current DNS IP configuration.	
Session:	Indicates the current session number for each WAN in VPN Firewall.	
Downstream Bandwidth	Indicates the current downstream bandwidth usage(%) for each	
Usage(%):	WAN.	
Upstream Bandwidth Usage(%):	Indicates the current upstream bandwidth usage(%) for each WAN.	
DDNS:	Indicates if Dynamic Domain Name is activated. The default	



	configuration is "Off".
Quality of Service :	Indicates how many QoS rules are set.
Manual Connect :	When "Obtain an IP automatically" is selected, two buttons (Release and Renew) will appear. If a WAN connection, such as PPPoE or PPTP, is selected, "Disconnect" and "Connect" will appear.
DMZ IP Address:	Indicates the current DMZ IP address.

#### **5.1.2** Physical Port Status

#### Physical Port Status

ny siour r or	. otatas								
Port ID	1	1 2 3 4 5 6 7 8				8			
Interface		LAN							
Status	Connec	ted	Enabled	Enabled	Enabled	Enabled	Enabled	Enabled	Enabled
	Port ID		Internet	Interne	ıt	Internet	Interne	t Into	ernet / DMZ
li	nterface		WAN 1	WAN 2	-	WAN 3	WAN 4		DMZ
	Status	<u>[</u>	<u>Enabled</u>	Enable	<u>d</u>	<u>Enabled</u>	Enable	<u>d</u>	<u>Enabled</u>

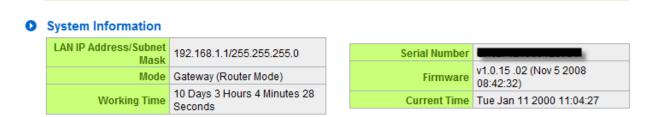
The status of all system ports, including each connected and enabled port, will be shown on this Home page (see above table). Click the respective status button and a separate window will appear to show detailed data (including setting status summary and statisites) of the selected port.



ummary:		
Туре	10Base-T / 100Base-TX / 1000Base-T	
Interface	LAN	
Link Status	Up	
Port Activity	Port Enabled	
Priority	Normal	
Speed Status	1000 Mbps	
Duplex Status	Full	
Auto negotiation	Enabled	
VLAN	VLAN1	
atistics:		
Port Receive Packet Count	2066	
Port Receive Packet Byte Count	915748	
Port Transmit Packet Count	336	
Port Transmit Packet Byte Count	212548	
Port Packet Error Count	C	

The current port setting status information will be shown in the Port Information Table. Examples: type (10Base-T/100Base-TX/) , iniferface (WAN  $1 \sim 4 / \text{LAN} \ 1 \sim 8 / \text{DMZ}$ ), link status (Up/ Down), physical port status (Port Enabled/ Port Disabled), priority (high or normal), speed status (10Mbps/100Mbps), duplex status (Half/ Full), auto negotiation (Enabled or Disabled). The tabble also shows statistics of Receive/ Transmit Packets, Receive/Transmit Packets Byte Count as well as Error Packets Count.

#### 5.1.3 System Information



Device IP Address: Identifies the current device IP address. The default is 192.168.1.1.

**Working Mode:** Indicates the current working mode. Can be NAT Gateway or Router mode. The default is "NAT Gateway" mode.

System active time: Indicates how long the GIGABIT Router has been running.



Serial Number: This number is the GIGABIT Router serial number.

Firmware Version: Information about the GIGABIT Router present software version.

**Current Time:** Indicates the device present time. Please note: To have the correct time, users must synchronize the device with the remote NTP server first.

#### 5.1.4 Firewall Status

#### Security Status

Firewall Setting	Status
SPI (Stateful Packet Inspection)	Enabled
DoS Protect	Enabled
Block WAN Request	Enabled
ARP Attack Prevetion	Enabled
Remote Management	Closed
Access Rule	0 rules set

**SPI (Stateful Packet Inspection)**: Indicates whether SPI (Stateful Packet Inspection) is on or off. The default configuration is "On".

**DoS (Denial of Service)**: Indicates if DoS attack prevention is activated. The default configuration is "On".

**Block WAN Request**: Indicates that denying the connection from Internet is activated. The default configuration is "On".

**Prevent ARP Virus Attack**: Indicates that preventing Arp virus attack is acitvated. The default configuration is "Off".

**Remote Management:** Indicates if remote management is activated (on or off). Click the hyperlink to enter and manage the configuration. The default configuration is "Off".

Access Rule: Indicates the number of access rule applied in VPN Firewall.

#### 5.1.5 Log Setting Status

Log Status

Send Log to Closed ()





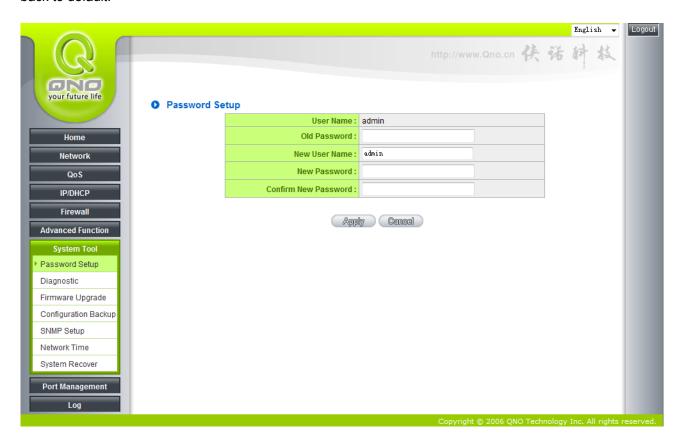
Send Log to :	Indicates if Syslog Server is Enabled or Closed.
---------------	--



## 5.2 Change and Set Login Password and Time

#### 5.2.1 Password Setting

When you login GIGABIT Router setting window every time, you must enter the password. The default value for VPN Firewall username and password are both "admin". For security reasons, we strongly recommend that you must change your password after first login. Please keep the password safe, or you might not login to VPN Firewall. You can press Reset button for more than 10 sec, VPN Firewall will return back to default.



User Name :	The default is "admin".
Old Password :	Input the original password. (The default is "admin".)
New User Name:	Input the new user name. i.e.Qno
New Password :	Input the new password.
Confirm New	Input the new password again for verification.
Password :	
Apply:	Click "Apply" to save the configuration.

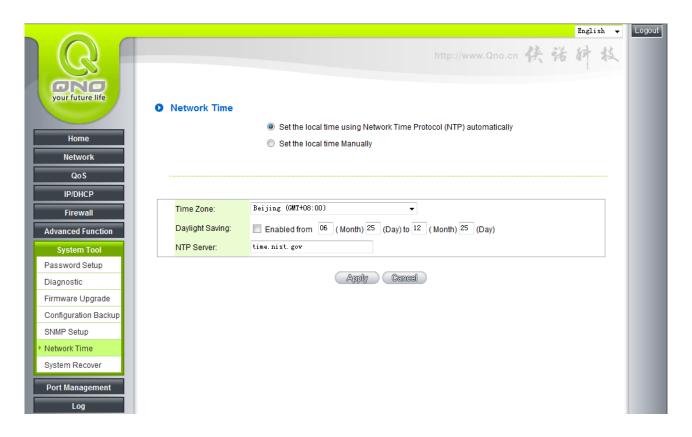


Cancel:	Click "Cancel" to leave without making any change. This action will be
	effective before "Apply" to save the configuration.

#### 5.2.2 Time

GIGAGIT Router can adjust time setting. Users can know the exact time of event occurrences that are recorded in the System Log, and the time of closing or opening access for Internet resources. You can either select the embedded NTP Server synchronization function or set up a time reference.

Synchronize with external NTP server: GIGABIT Router has embedded NTP server, which will update the time spontaneously.



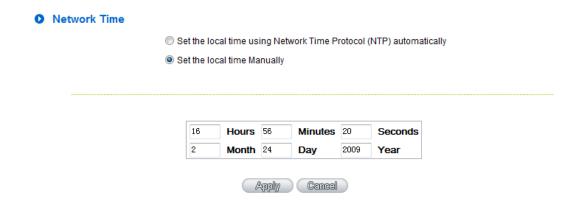
Time Zone :	Select your location from the pull-down time zone list to show correct local time.	
Daylight Saving:	f there is <b>Daylight Saving Time</b> in your area, input the date range. The device	
	will adjust the time for the Daylight Saving period automatically.	
External NTP	If you have your own preferred time server, input the server IP address.	



#### Gigabit Network QoS Router

Server:	
Apply:	After the changes are completed, click "Apply" to save the configuration.
Cancel:	Click "Cancel" to leave without making any change. This action will be effective
	before "Apply" to save the configuration.

**Select the Local Time Manually:** Input the correct time, date, and year in the boxes.



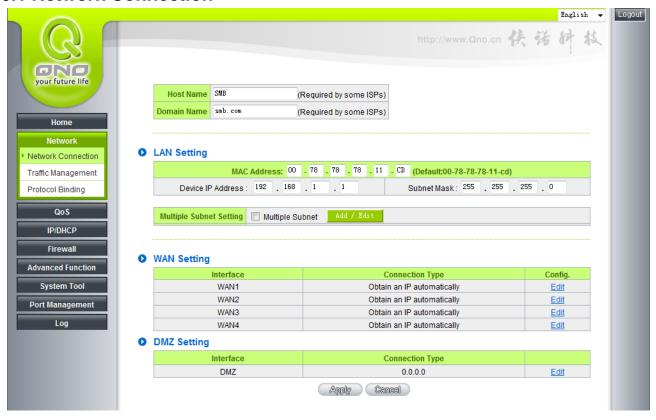
After the changes are completed, click "Apply" to save the configuration. Click "Cancel" to leave without making any change. This action will be effective before "Apply" to save the configuration.



# VI Network Configuration

This Network page contains the basic settings. For most users, completing this general setting is enough for connecting with the Internet. However, some users need advanced information from their ISP. Please refer to the following descriptions for specific configurations.

#### **6.1 Network Connection**



#### 6.1.1 Host Name and Domain Name

Device name and domain name can be input in the two boxes. Though this configuration is not necessary in most environments, some ISPs in some countries may require it.

#### 6.1.2 LAN Setting

This is configuration information for the GIGABIT Router current LAN IP address. The default



configuration is 192.168.1.1 and the default Subnet Mask is 255.255.25.0. It can be changed according to the actual network structure.

#### LAN Setting



#### Multiple-Subnet Setting:

Click "Add/Edit" to enter the configuration page, as shown in the following figure. Input the respective IP addresses and subnet masks.

LAN IP Address:
Subnet Mask:
Add to list
192. 168. 2. 100/255. 255. 255. 0
Delete selected subnet
Save Setting Cancel Changes Exit

This function enables users to input IP segments that differ from the router network segment to the multi-net segment configuration; the Internet will then be directly accessible. In other words, if there are



already different IP segment groups in the Intranet, the Internet is still accessible without making any changes to internal PCs. Users can make changes according to their actual network structure.

#### 6.1.3 WAN & DMZ Settings

#### **WAN Setting:**

#### WAN Setting

Interface	Connection Type	Config.
WAN1	Obtain an IP automatically	<u>Edit</u>
WAN2	Obtain an IP automatically	<u>Edit</u>
WAN3	Obtain an IP automatically	<u>Edit</u>
WAN4	Obtain an IP automatically	<u>Edit</u>

**Interface:** An indication of which port is connected.

**Connection Type:** Obtain an IP automatically, Static IP connection, PPPoE (Point-to-Point Protocol over Ethernet), PPTP (Point-to-Point Tunneling Protocol) or Transparent Bridge.

**Config.:** A modification in an advanced configuration: Click Edit to enter the advanced configuration page.

#### Obtain an Automatic IP automatically:

This mode is often used in the connection mode to obtain an automatic DHCP IP. This is the device system default connection mode. It is a connection mode in which DHCP clients obtain an IP address automatically. If having a different connection mode, please refer to the following introduction for selection of appropriate configurations. Users can also set up their own DNS IP address. Check the options and input the user-defined DNS IP addresses.

Inter	face:	WAN1				
WAN Connection Type :	Obtai:	n an I	P auto	matical	lly ▼	
Use	the Fo	llowin	g DNS	Server	Addres	ses:
DNS Server(Main)	0.	0	.0	].[0		
DNS Server(Sub)	0.	0	.0	].[0		
	Back		Apply	0	ancel	)



**Use the following DNS Server** Select a user-defined DNS server IP address.

Addresses:

**DNS Server:** Input the DNS IP address set by ISP. At least one IP group should be

input. The maximum acceptable groups is two IP groups.

After the changes are completed, click "Apply" to save the configuration, or click "Cancel" to leave without making any changes.

#### Static IP:

If an ISP issues a static IP (such as one IP or eight IP addresses, etc.), please select this connection mode and follow the steps below to input the IP numbers issued by an ISP into the relevant boxes.

Interface: WAN1				
WAN Connection Type :	Statio	: IP		•
WAN IP Address	220 .	130 .	188 .	42
Subnet Mask:	255 .	255 .	255 .	240
WAN Default Gateway	220 .	130 .	188 .	33
DNS Server(Main)	168 .	95 .	1 .	1
DNS Server(Sub)	0 .	0 .	0 .	0
	łack	(A	pply	Cancel

WAN IP address:	Input the available static IP address issued by ISP.
Subnet Mask:	Input the subnet mask of the static IP address issued by ISP, such as:
	Issued eight static IP addresses: 255.255.258
	Issued 16 static IP addresses: 255.255.255.240
Default Gateway:	Input the default gateway issued by ISP. For ADSL users, it is usually an
	ATU-R IP address. As for optical fiber users, please input the optical fiber
	switching IP.
DNS Server:	Input the DNS IP address issued by ISP. At least one IP group should be input.
	The maximum acceptable is two IP groups.

After the changes are completed, click "Apply" to save the configuration, or click "Cancel" to leave



without making any changes.

#### PPPoE:

This option is for an ADSL virtual dial-up connection (suitable for ADSL PPPoE). Input the user connection name and password issued by ISP. Then use the PPP Over-Ethernet software built into the device to connect with the Internet. If the PC has been installed with the PPPoE dialing software provided by ISP, remove it. This software will no longer be used for network connection.

Inter	face: WAN1		
WAN Connection Type :	PPPoE	•	
User Name:			
Password:			
Connect on De	emand: Max Idle Tim	<b>e</b> 5	Min
Keep Alive: R	edial Period 30	Sec.	
	lack Apply	Cancel	

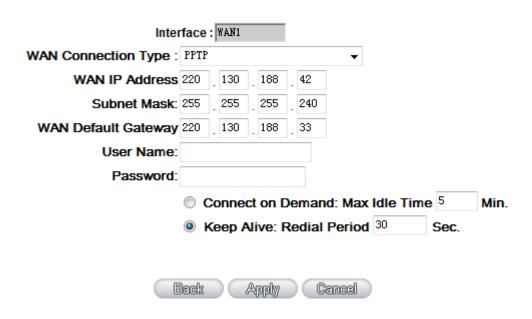
User Name:	Input the user name issued by ISP.
Password	Input the password issued by ISP.
Connect on	This function enables the auto-dialing function to be used in a PPPoE dial
Demand:	connection. When the client port attempts to connect with the Internet, the
	device will automatically make a dial connection. If the line has been idle
	for a period of time, the system will break the connection automatically.
	(The default time for automatic break-off resulting from no packet
	transmissions is five minutes).
Keep Alive:	This function enables the PPPoE dial connection to keep connected, and
	to automatically redial if the line is disconnected. It also enables a user to
	set up a time for redialing. The default is 30 seconds.

After the changes are completed, click "Apply" to save the configuration, or click "Cancel" to leave without making any change.



#### PPTP:

This option is for the PPTP time counting system. Input the user's connection name and password issued by ISP, and use the built-in PPTP software to connect with the Internet.



WAN IP Address:	This option is to configure a static IP address. The IP address to be
	configured could be one issued by ISP. (The IP address is usually
	provided by the ISP when the PC is installed. Contact ISP for relevant
	information).
Subnet Mask:	Input the subnet mask of the static IP address issued by ISP, such as:
	Issued eight static IP addresses: 255.255.255.248
	Issued 16 static IP addresses: 255.255.255.240
Default Gateway	Input the default gateway of the static IP address issued by ISP. For ADSL
Address:	users, it is usually an ATU-R IP address.
User Name:	Input the user name issued by ISP.
Password:	Input the password issued by ISP.
Connect on	This function enables the auto-dialing function to be used for a PPTP dial
Demand:	connection. When the client port attempts to connect with the Internet, the
	device will automatically connect with the default ISP auto dial



	connection; when the network has been idle for a period of time, the system will break the connection automatically. (The default time for automatic break off when no packets have been transmitted is five minutes).
Keep Alive:	This function enables the PPTP dial connection to redial automatically when the connection has been disconnected. Users can set up the redialing time. The default is 30 seconds.

After the changes are completed, click "Apply" to save the configuration, or click "Cancel" to leave without making any changes.

#### Transparent Bridge:

If all Intranet IP addresses are applied as Internet IP addresses, and users don't want to substitute private network IP addresses for all Intranet IP addresses (ex. 192.168.1.X), this function will enable users to integrate existing networks without changing the original structure. Select the Transparent Bridge mode for the WAN connection mode. In this way, users will be able to connect normally with the Internet while keeping the original Internet IP addresses in Intranet IP configuration.

If there are two WANs configured, users still can select Transparent Bridge mode for WAN connection mode, and load balancing will be achieved as usual.



Interface: WAN1										
WAN Connection Type :	Transparent Bridge ▼									
WAN IP Address	220		130		188		42			
Subnet Mask:	255		255		255		240			
WAN Default Gateway	220		130		188		33			
DNS Server(Main)	168		95		1		1			
DNS Server(Sub)	0		0		0		0			
Internal LAN IP Range 1:	0		0		0		0	to	0	
Internal LAN IP Range 2:	0		0		0		0	to	0	
Internal LAN IP Range 3:	0		0		0		0	to	0	
Internal LAN IP Range 4:	0		0		0		0	to	0	
Internal LAN IP Range 5:	0		0		0		0	to	0	
	ack			24	pply			ano	eel )	

WAN IP Address:	Input one of the static IP addresses issued by ISP.			
Subnet Mask :	Input the subnet mask of the static IP address issued by ISP, such			
	as:			
	Issued eight static IP addresses: 255.255.255.248			
	static IP addresses: 255.255.255.240			
Default Gateway Address :	Input the default gateway of the static IP address issued by ISP. For			
	ADSL users, it is usually an ATU-R IP address.			
DNS Server :	Input the DNS IP address set by ISP. At least one IP group should			
	be input. The maximum acceptable is two IP groups.			
Internal LAN IP Range :	Input the available IP range issued by ISP. If ISP issued two			
	discontinuous IP address ranges, users can input them into Internal			
	LAN IP Range 1 and Internal LAN IP Range 2 respectively.			

After the changes are completed, click "Apply" to save the configuration, or click "Cancel" to leave without making any changes.

#### **Router Plus NAT Mode:**

When you apply a public IP address as your default gateway, you can setup this public IP address into a LAN PC, and this PC can use this public IP address to reach the Internet. Others PCs can use NAT mode to



reach the Internet.

If this WAN network is enabled the Router plus NAT mode, you can still use load balancing function in this WAN network.

Inter	L							
WAN Connection Type :	Route	er Pl	.us	NAT I	Mo:	de		•
WAN IP Address	0	. 0		0	].	0		
Subnet Mask:	255	255	5 .	255	].	0		
WAN Default Gateway	0	. 0		0	].	0		
DNS Server(Main)	0	. 0		0	].	0		
DNS Server(Sub)	0	. 0		0	].	0		
LAN Default Gateway1:	0	. 0		0	].	0		
LAN (Public) IP Range1:	0	. 0		0	].	0	to	0
LAN (Public) IP Range2:	0	. 0		0	].	0	to	0
LAN Default Gateway2:	0	. 0		0	].	0		
LAN (Public) IP Range1:	0	. 0		0	].	0	to	0
LAN (Public) IP Range2:	0	. 0		0	].	0	to	0
LAN Default Gateway3:	0	. 0		0	].	0		
LAN (Public) IP Range1:	0	. 0		0	].	0	to	0
LAN (Public) IP Range2:	0	. 0		0	].	0	to	0
	lack -	0	A	wlere		(0	amo	ael )

**WAN IP address**: Enter the public IP address.

**Subnet mask**: Enter the public IP address subnet mask.

WAN default gateway: Enter the WAN default gateway, which provided by your ISP.

**DNS Servers**: Enter the DNS server IP address, you must have to enter a DNS

server IP address, maximum two DNS servers IP addresses

available..

gateway: gateway.



**Intranet IP addresses** 

Enter your IP addresses range, which IP addresses are provided by

range: ISP. If you have multiple IP ranges, you need setup group1 and

group 2.

You can also setup the default gateway and IP range in the group 2.

Click "Apply" to save the configuration, or click "Cancel" to leave without making any changes.

#### DMZ Setting:

For some network environments, an independent DMZ port may be required to set up externally connected servers such as WEB and Mail servers. Therefore, the device supports a set of independent DMZ ports for users to set up connections for servers with real IP addresses. The DMZ ports act as bridges between the Internet and LANs.

For some Qno models, the WAN5 and DMZ port can be configurable each other. You can depend on the real environment to choose which the port is WAN5 or DMZ.

# ■ enable DMZ DMZ Setting Interface Connection Type DMZ 0.0.0.0 Edit Apply Cancel

IP address: Indicates the current default static IP address.

**Config.:** Indicates an advanced configuration modification: Click <u>Edit</u> to enter the advanced configuration page.

The DMZ configuration can be classified by Subnet, Range and DMZ IP ranges are the same with WAN IP ranges in Router Plus NAT mode:

#### Subnet:

The DMZ and WAN located in different Subnets

For example: If the ISP issued 16 real IP addresses: 220.243.230.1-16 with Mask 255.255.255.240, users have to separate the 16 IP addresses into two groups: 220.243.230.1-8 with Mask 255.255.255.248, and 220.243.230.9-16 with Mask 255.255.255.248 and then set the device and the gateway in the same



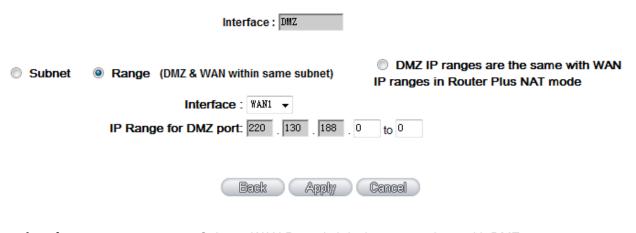
group with the other group in the DMZ.

	Interface: DMZ	
Subnet	Range (DMZ & WAN within same subnet)	ges are the same with WAN outer Plus NAT mode
	Specify DMZ IP Address: 0 . 0 . 0 . 0	
	Subnet Mask: 255 _ 255 _ 255 _ 0	
	Back Apply Cancel	

DMZ IP Address: Enter the DMZ Port IP Address
Subnet Mask: Enter the DMZ Port Subnet Mask

#### Range:

DMZ and WAN are within same Subnet



Interface: Select a WAN Port witch is the same subnet with DMZ

**IP Range:** Input the IP range located at the DMZ port.

DMZ IP ranges are the same with WAN IP ranges in Router Plus NAT mode:



	Inter	face	: DMZ			
Subnet	bnet Range (DMZ & WAN within same subnet)					DMZ IP ranges are the same with WAN IP ranges in Router Plus NAT mode
	Interface :	•				
	LAN Default Gateway1:	0	. 0	. 0	. 0	
	LAN (Public) IP Range	0	. 0	. 0	. 0	to 0
	LAN Default Gateway2:	0	. 0	. 0	. 0	
	LAN (Public) IP Range	0	. 0	. 0	. 0	to 0
	LAN Default Gateway3:	0	. 0	. 0	. 0	
	LAN (Public) IP Range	0	. 0	. 0	. 0	to 0
		ack		Apply		Cancel

LAN Default Gateway: Enter the LAN Default Gateway that you configured at Router Plus

NATMode

**LAN IP Range:** Enter the usable static IP range that provide by ISP into the DMZ

service IP range.

If you have other IP range, you can setup the default gateway and IP

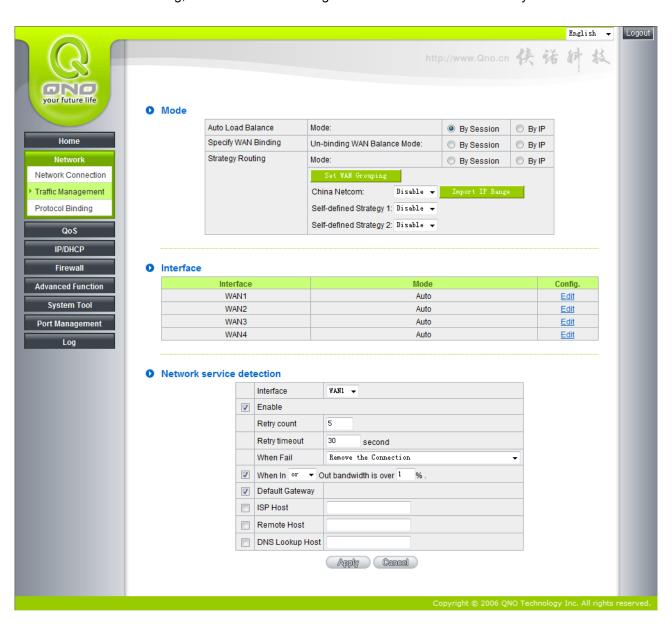
range into group 2.

After the changes are completed, click "Apply" to save the configuration, or click "Cancel" to leave without making any changes.



# 6.2 Multi- WAN Setting

When you have multiple WAN gateways, you can use Traffic Mangement and Protocol Binding function to fullfil WAN road balancing, so that we can have highest network bandwidth efficiency.





# 6.2.1 Load Balance Mode

#### Mode



#### Auto Load Balance Mode:

When Auto Load Balance mode is selected, the device will use sessions or IP and the WAN bandwidth automatically allocate connections to achieve load balancing for external connections. The network bandwidth is set by what users input for it. For example, if the upload bandwidth of both WANs is 512Kbit/sec, the automatic load ratio will be 1:1; if one of the upload bandwidths is 1024Kbit/sec while the other is 512Kbit/sec, the automatic load ratio will be 2:1. Therefore, to ensure that the device can balance the actual network load, please input real upload and download bandwidths.

Session Balance: If "By Session" is selected, the WAN bandwidth will automatically
allocate connections based on session number to achieve network load balance.

**IP Session Balance:** If "By IP" is selected, the WAN bandwidth will automatically allocate connections based on IP amount to achieve network load balance.

#### Note!

For either session balancing or IP connection balancing, collocation with Protocol Binding will provide a more flexible application for bandwidth. Users can assign a specific Intranet IP to go through a specific service provider for connection, or assign an IP for a specific destination to go through the WAN users assign to connect with the Internet.

For example, if users want to assign IP 192.168.1.100 to go through WAN 1 when connecting with the Internet, or assign all Intranet IP to go through WAN 2 when connecting with servers with port 80, or assign all Intranet IP to go through WAN 1 when connecting with IP 211.1.1.1, users can do that by configuring "Protocol Binding".



Attention! When the Auto Load Balance mode is collocated with Protocol Binding, only IP addresses or servers that are configured in the connection rule will follow the rule for external connections; those which are not configured in the rule will still follow the device Auto Load Balance system.

Please refer to the explanations in **6.2.3 Configuring Protocol Binding** for setting up Protocol Binding and for examples of collocating router modes with Protocol Binding.

#### **Exclusive Mode**

This mode enables users to assign specific intranet IP addresses, destination application service ports or destination IP addresses to go through an assigned WAN for external connection. After being assigned, the specific WAN will only support those assigned Intranet IP addresses, specific destination application service ports, or specific destination IP addresses. Intranet IP, specific destination application service ports and specific destination IP that is not configured under the rules will go through other WANs for external connection. For unassigned WANs, users can select Load Balance mode and select session or IP for load balancing.

Un-binding interfaces load balancing mode:

If you don't specified IP address \ TCP/UDP port or destination IP addresses in WAN ports, you can still use "Session Balance" and "IP Balance" mechanisms to fullful load balancing. Detail of these two mechanisms are as following.

**Session Balance**: If "By Session" is selected, the WAN bandwidth will automatically allocate connections based on session number to achieve network load balance.

**IP Balance**: If "By IP" is selected, the WAN bandwidth will automatically allocate connections based on the number of IP addresses to achieve network load balance.

#### Note!

Only when a device assignment is collocated with Protocol Binding can the balancing function be brought into full play. For example, an assignment requiring all Intranet IP addresses to go through WAN 1 when connecting with service port 80, or go through WAN 1 when connecting with IP 211.1.1.1, must be set up in the Protocol Binding Configuration.

Attention: When assigning mode is selected, as in the above example, the IP(s) or service provider(s) configured in the connection rule will follow the rule for external connections, but those which are not configured in the rule will still follow the device Load Balance system to go through



other WAN ports to connect with the Internet.

Please refer to the explanations in **6.2.3 Configuring Protocol Binding** for setting up Protocol Binding and for examples of collocating router mode with Protocol Binding.

## Strategy Routing Mode:

If strategy Routing is selected, the device will automatically allocate external connections based on routing policy (Division of traffic between Telecom and Netcom is to be used in China) embedded in the device. All you have to do is to select the WAN (or WAN group) which is connected with Netcom; the device will then automatically dispatch the traffic for Netcom through that WAN to connect with the Internet and dispatch traffic for Telecom to go through the WAN connected with Telecom to the Internet accordingly. In this way, the traffic for Netcom and Telecom can be divided.

# Set WAN Grouping:

If more than one WAN is connected with Netcom, to apply a similar division of traffic policy to these WANs, a combination for the WANs must be made. Click "Set WAN Grouping"; an interactive window as shown in the figure below will be displayed.



Name: To define a name for the WAN grouping in the box, such as



	"Education" etc. The name is for recognizing different WAN groups.
Interface:	Check the boxes for the WANs to be added into this combination.
Add To List:	To add a WAN group to the grouping list.
Delete selected Item:	To remove selected WANs from the WAN grouping.
Apply:	Click "Apply" to save the modification.
Close:	Click "Cancel" to cancel the modification. This only works before
	"Apply" is clicked.

After the configuration is completed, in the China Netcom Policy window users can select WANs in combination to connect with Netcom.

#### Import Strategy: :

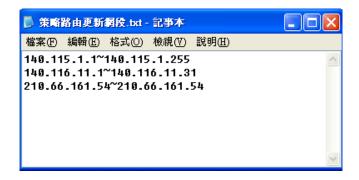
A division of traffic policy can be defined by users too. In the "Import Strategy" window, select the WAN or WAN group (ex. WAN 1) to be assigned and click the "Import IP Range" button; the dialogue box for document importation will be displayed accordingly. A policy document is an editable text document. It may contain a destination IP users designated. After the path for document importation has been selected, click "Import", and then at the bottom of the configuration window click "Apply". The device will then dispatch the traffic to the assigned destination IP through the WAN (ex. WAN 1) or WAN grouping users designated to the Internet.



To build a policy document users can use a text-based editor, such as Notepad, which is included with Windows system. Follow the text format in the figure below to key in the destination IP addresses users want to assign. For example, if the destination IP address range users want to designate is 140.115.1.1 ~ 140.115.1.255 in Notepad. The next destination IP address range should



be keyed in the next line. Attention! Even if only one destination IP address is to be assigned, it should follow the same format. For example, if the destination IP address is 210.66.161.54, it should be keyed in as 210.66.161.54~210.66.161.54. After the document has been saved (the extension file name is .txt), users can import the IP range of self-defined strategy.



#### Note!

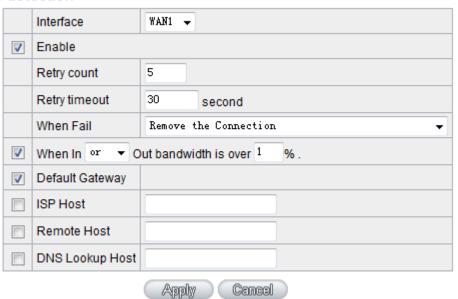
China Netcom strategy and self-defined strategy can coexist. However, if a destination IP is assigned by both China Netcom strategy and self-defined strategy, China Netcom strategy will take priority. In other words, traffic to that destination IP will be transmitted through the WAN (or WAN group) under China Netcom strategy.

#### 6.2.2 Network Detection Service

This is a detection system for network external services. If this option is selected, information such "Retry" or "Retry Timeout" will be displayed. If two WANs are used for external connection, be sure to activate the NSD system, so as to avoid any unwanted break caused by the device misjudgment of the overload traffic for the WAN.



# Network service detection



Interface:	Select the WAN Port that enables Network Service Detection.					
Retry:	This selects the retry times for network service detection. The default is					
	five times. If there is no feedback from the Internet in the configured					
	"Retry Times", it will be judged as "External Connection Disconnected".					
Retry Timeout:	Delay time for external connection detection latency. The default is 30					
	seconds. After the retry timeout, external service detection will restart.					
When Fail:	(1) Generate the Error Condition in the System Log: If an ISP					
	connection failure is detected, an error message will be recorded in					
	the System Log. This line will not be removed; therefore, the some of					
	the users on this line will not have normal connections.					
	This option is suitable under the condition that one of the WAN					
	connections has failed; the traffic going through this WAN to the					
	destination IP cannot shift to another WAN to reach the destination.					
	For example, if users want the traffic to 10.0.0.1 ~ 10.254.254.254 to					
	go only through WAN1, while WAN2 is not to support these					
	destinations, users should select this option. When the WAN1					
	connection is disconnected, packets for 10.0.0.1~10.254.254.254					
	cannot be transmitted through WAN 2, and there is no need to remove					
	the connection when WAN 1 is disconnected.					
	(2) Keep System Log and Remove the Connection: If an ISP					



	connection failure is detected, no error message will be recorded in
	the System Log. The packet transmitted through this WAN will be
	shifted to the other WAN automatically, and be shifted back again
	when the connection for the original WAN is repaired and
	reconnected.
	This option is suitable when one of the WAN connections fails and the
	traffic going through this WAN to the destination IP should go through
	the other WAN to reach the destination. In this way, when any of the
	WAN connections is broken, other WANs can serve as a backup;
	traffic can be shifted to a WAN that is still connected.
Detecting Feedback	Servers:
Default Gateway:	The local default communication gateway location, such as the IP
	address of an ADSL router, will be input automatically by the device.
	Therefore, users just need to check the option if this function is needed.
	Attention! Some gateways of an ADSL network will not affect packet
	detection. If users have an optical fiber box, or the IP issued by ISP is a
	public IP and the gateway is located at the port of the net café rather
	than at the IP provider's port, do not activate this option.
ISP Host:	This is the detected location for the ISP port, such as the DNS IP
	address of ISP. When configuring an IP address for this function, make
	sure this IP is capable of receiving feedback stably and speedily. (Please
	input the DNS IP of the ISP port)
Remote Host:	This is the detected location for the remote Network Segment. This
	Remote Host IP should better be capable of receiving feedback stably
	and speedily. (Please input the DNS IP of the ISP port).
DNS Lookup Host:	This is the detect location for DNS. (Only a web address such as
	www.hinet.net is acceptable here. Do not input an IP address.) In
	addition, do not input the same web address in this box for two different
	WANs.

## Note!

In the load balance mode for Assigned Routing, the first WAN port (WAN1) will be saved for the traffic of the IP addresses or the application service ports that are not assigned to other WANs (WAN2, WAN3, and WAN4). Therefore, in this mode, we recommend assigning one of the connections to the



first WAN. When other WANs (WAN2, WAN3, or WAN4) are broken and connection error remove (Remove the Connection) has been selected for the connection detection system, traffic will be shifted to the first WAN (WAN1). In addition, if the first WAN (WAN1) is broken, the traffic will be shifted to other WANs in turn. For example, the traffic will be shifted to WAN2 first; if WAN2 is broken too, the traffic will be shifted to WAN3, and so on.

#### 6.2.3 Protocol Binding

## **Interface Configuration**

GIGABIT Router allows maximum four WAN interface, the bandwidth and real connection of every WAN will impact the laod balance mechanism, therefore you need to set the Bandwidth and the Network service detection by each WAN Port correctly.

In "Interface Configuration", click "Edit" to enter the WAN port configuration.

#### WAN Setting

Interface	Connection Type	Config.
WAN1	Static IP	<u>Edit</u>
WAN2	Obtain an IP automatically	<u>Edit</u>
WAN3	Obtain an IP automatically	<u>Edit</u>
WAN4	Obtain an IP automatically	<u>Edit</u>

## **Bandwidth Configuration**

When Auto Load Balance mode is selected, the device will select sessions or IP and the WAN bandwidth will automatically allocate connections to achieve load balancing for external connections. The network bandwidth is set by what users input for it. For example, if the upload bandwidth of both WANs is 512Kbit/sec, the automatic load ratio will be 1:1; if one of the upload bandwidths is 1024Kbit/sec, while the other is 512Kbit/sec, the automatic load ratio will be 2:1. Therefore, to ensure that the device can balance the actual network load, please input real upload and download bandwidths. The section refers to QoS configuration. Therefore, it should be set in QoS page. Please refer to 8.1 QoS bandwidth configuration.

Interface: WAN1

The Max. Bandwidth provided by ISP: Upstream 512 Kbit/Sec Downstream 512 Kbit/Sec

#### **Protocol Binding**

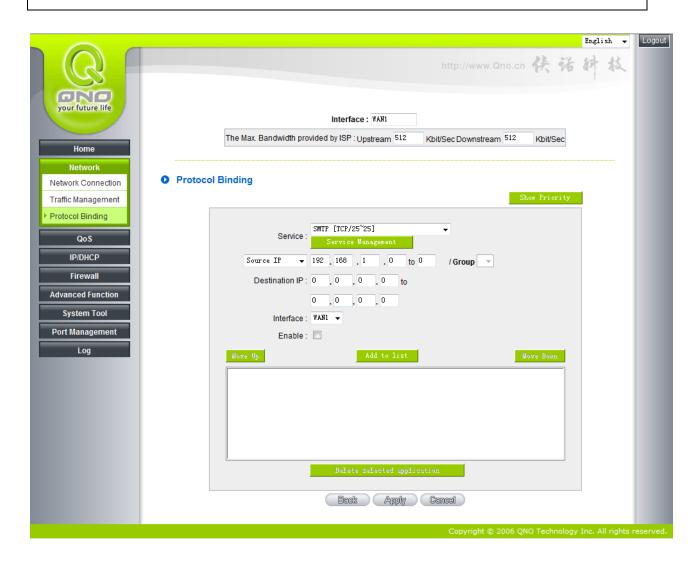
Users can define specific IP addresses or specific application service ports to go through a user-assigned



WAN for external connections. For any other unassigned IP addresses and services, WAN load balancing will still be carried out.

#### Note!

In the load balance mode of Assigned Routing, the first WAN (WAN1) cannot be assigned. It is to be saved for the IP addresses and the application Service Ports that are not assigned to other WANs (WAN2, WAN3, and WAN4) for external connections. In other words, the first WAN (WAN1) cannot be configured with the Protocol Binding rule. This is to avoid a condition where all WANs are assigned to specific Intranet IP or Service Ports and destination IP, no more WAN ports will be available for other IP addresses and Service Ports.





Service:	This is to select the Binding Service Port to be activated. The default (such
	as ALL-TCP&UDP 0~65535, WWW 80~80, FTP 21 to 21, etc.) can be
	selected from the pull-down option list. The default Service is All 0~65535.
	Option List for Service Management: Click the button to enter the Service
	Port configuration page to add or remove default Service Ports on the
	option list.
Source IP:	Users can assign packets of specific Intranet virtual IP to go through a
	specific WAN port for external connection. In the boxes here, input the
	Intranet virtual IP address range; for example, if 192.168.1.100~150 is
	input, the binding range will be 100~150. If only specific Service Ports
	need to be designated, while specific IP designation is not necessary,
	input "0" in the IP boxes.
Destination IP:	In the boxes, input an external static IP address. For example, if
	connections to destination IP address 210.11.1.1 are to be restricted to
	WAN1, the external static IP address 210.1.1.1 ~ 210.1.1.1 should be
	input. If a range of destinations is to be assigned, input the range such as
	210.11.1.1 ~ 210.11.255.254. This means the Class B Network Segment
	of 210.11.x.x will be restricted to a specific WAN. If only specific Service
	Ports need to be designated, while a specific IP destination assignment is
	not required, input "0" into the IP boxes.
Interface:	Select the WAN for which users want to set up the binding rule.
Enable:	To activate the rule.
Add To List:	To add this rule to the list.
Delete selected	To remove the rules selected from the Service List.
application:	
Moving Up & Down:	The priority for rule execution depends on the rule order in the list. A rule
	located at the top will be executed prior to those located below it. Users
	can arrange the order according to their priorities.

# Note!

The rules configured in Protocol Binding will be executed by the device according to their priorities too. The higher up on the list, the higher the priority of execution.



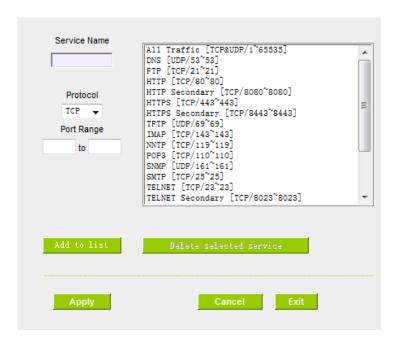
#### Show Table:

Click the "Show Table" button. A dialogue box as shown in the following figure will be displayed. Users can choose to sort the list by priorities or by interface. Click "Refresh" and the page will be refreshed; click "Close" and the dialogue box will be closed.

Summar	у		● Priority ○ Interface	Ref	resh C	lose
Priority	Interface	Service	Source IP	Destination IP	Enable	Edit
1	WAN1	All Traffic[TCP&UDP/1~65535]	192.168.1.100~192.168.1.100	0.0.0.0~0.0.0.0	Enabled	<u>Edit</u>

#### Add or Remove Service Port

If the Service Port users want to activate is not in the list, users can add or remove service ports from "Service Port Management" to arrange the list, as described in the following :



Service Name:	In this box, input the name of the Service Port which users want to				
	activate, such as BT, etc.				
Protocol: This option list is for selecting a packet format, such as TCP					
	for the Service Ports users want to activate.				



Port range:	In the boxes, input the range of Service Ports users want to add.
Add To List:	Click the button to add the configuration into the Services List. Users
	can add up to 100 services into the list.
Delete selected	To remove the selected activated Services.
service:	
Apply:	Click the "Apply" button to save the modification.
Cancel:	Click the "Cancel" button to cancel the modification. This only works
	before "Apply" is clicked.
Close:	To quit this configuration window.

## Auto Load Balancing mode when enabled:

The collocation of the Auto Load Balance Mode and the Auto Load Mode will enable more flexible use of bandwidth. Users can assign specific Intranet IP addresses to specific destination application service ports or assign specific destination IP addresses to a WAN users choose for external connections.

# Example 1: How do I set up Auto Load Balance Mode to assign the Intranet IP 192.168.1.100 to WAN2 for the Internet?

As in the figure below, select "All Traffic" from the pull-down option list "Service", and then in the boxes of "Source IP" input the source IP address "192.168.1.100" to "100". Retain the original numbers "0.0.0.0" in the boxes of "Destination IP" (which means to include all Internet IP addresses). Select WAN2 from the pull-down option list "Interface", and then click "Enable". Finally, click "Add New" and the rule will be added to the mode.

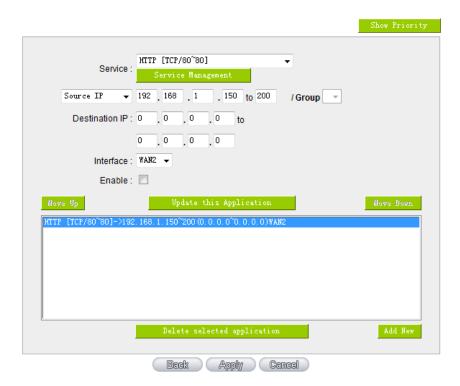


	Show Priority
SMTP [TCP/25 <sup>~</sup> 25]   Service:  Service Management	
Source IP	
Destination IP: 0 , 0 , 0 , to	
0 0 0 0	
Interface: ₩AN1 ▼	
Enable:	
Move Up	Move Down
All Traffic [TCP&VDP/1~65535]->192.168.1.100~100(0.0.0.0~0.0.0.0)WAN1	
Delete selected application	
Back Apply Cancel	

Example 2: How do I set up Auto Load Balance Mode to keep Intranet IP 192.168.1.150 ~ 200 from going through WAN2 when the destination port is Port 80?

As in the figure below, select "HTTP [TCP/80~80]" from the pull-down option list "Service", and then in the boxes for "Source IP" input "192.168.1.150" to "200". Retain the original numbers "0.0.0.0" in the boxes of "Destination IP" (which means to include all Internet IP addresses). Select WAN2 from the pull-down option list "Interface", and then click "Enable". Finally, click "Add New" and the rule will be added to the mode.





Example 3: How do I set up Auto Load Balance Mode to keep all Intranet IP addresses from going through WAN2 when the destination port is Port 80 and keep all other services from going through WAN1?

As in the figure below, there are two rules to be configured. The first rule: select "HTTP [TCP/80~80]" from the pull-down option list "Service", and then in the boxes of Source IP input "192.168.1.0" to "0" (which means to include all Intranet IP addresses). Retain the original numbers "0.0.0.0" in the boxes of "Destination IP" (Which means to include all Internet IP addresses). Select WAN2 from the pull-down option list "Interface", and then click "Enable". Finally, click "Add New" and the rule will be added to the mode. The device will transmit packets to Port 80 through WAN2. However, with only the above rule, packets that do not go to Port 80 may be transmitted through WAN2; therefore, a second rule is necessary. The second rule: Select "All Ports [TCP&UDP/1~65535]" from the pull-down option list "Service", and then input "192.168.1.2 ~ 254" in the boxes of "Source IP". Retain the original numbers "0.0.0.0" in the boxes of "Destination IP" (which means to include all Internet IP addresses). Select WAN1 from the pull-down option list "Interface", and then click "Enable". Finally, click "Add New" and the rule will be added to the mode. The device will transmit packets that are not going to Port 80 to the Internet through WAN1.



	Show Priority
HTTP [TCP/80~80] ▼	
Service : Service Management	
Source IP ▼ 192 . 168 . 1 . 150 to 200 / Group ▼	
Destination IP: 0 , 0 , 0 to	
0 , 0 , 0 , 0	
Interface: ₩AN2 ▼	
Enable:	
Wore Up	Move Down
HTTP [TCP/80~80]->192.168.1.150~200(0.0.0,0~0.0.0,0)WAN2 All Traffic [TCP&UDP/1~65535]->192.168.1.2~254(0.0.0.0~0,0.0.0)WAN1	
Delete selected application	Add New
Back Apply Cancel	

# Configuring "Assigned Routing Mode" for load Balance:

IP Group: This function allows users to assign packets from specific Intranet IP addresses or to specific destination Service Ports and to specific destination IP addresses through an assigned WAN to the Internet. After being assigned, the specific WAN will only support those assigned Intranet IP addresses, destination Service Ports, or destination IP addresses. Those which are not configured will go through other WANs for external connection. Only when this mode is collocated with "Assigned Routing" can it bring the function into full play.

# Example 1: How do I set up the Assigned Routing Mode to keep all Intranet IP addresses from going through WAN2 when the destination is Port 80, and keep all other services from going through WAN1?

As in the figure below, select "HTTP[TCP/80~80]" from the pull-down option list "Service", and then in the boxes of "Source IP" input "192.168.1.0 ~ 0" (which means to include all Intranet IP addresses). Retain the original numbers "0.0.0.0" in the boxes of "Destination IP" (Which means to include all Internet IP addresses). Select WAN2 from the pull-down option list "Interface", and then click "Enable". Finally, click "Add New" and the rule will be added to the mode. After the rule is set up, only packets that go to Port 80 will be transmitted through WAN2, while other traffics will be transmitted through WAN1.



	Show Priority
Service:  Source IP	
More Up Update this Application	Move Down
HTTP [TCP/80~80]->192, 168, 1, 0~0 (0, 0, 0, 0~0, 0, 0, 0) WAN2	
Delete selected application	Add New
Back Apply Cencel	

Example 2: How do I configure Protocol Binding to keep traffic from all Intranet IP addresses from going through WAN2 when the destinations are IP 211.1.1.1 ~ 211.254.254.254 as well as the whole Class A group of 60.1.1.1 ~ 60.254.254.254, while traffic to other destinations goes through WAN1?

As in the following figure, there are two rules to be configured. The first rule: Select "All Port [TCP&UDP/1~65535]" from the pull-down option list "Service", and then in the boxes of "Source IP" input "192.168.1.0 ~ 0" (which means to include all Intranet IP addresses). In the boxes for "Destination IP" input "211.1.1.1 ~ 211.254.254.254". Select WAN2 from the pull-down option list "Interface", and then click "Enable". Finally, click "Add New" and the rule will be added to the mode. The second rule: Select "All Port [TCP&UDP/1~65535]" from the pull-down option list "Service", and then in the boxes of "Source IP" input "192.168.1.0 ~ 0" (which means to include all Intranet IP addresses). In the boxes of "Destination IP" input "211.1.1.1 ~ 60,254,254,254". Select WAN2 from the pull-down option list "Interface", and then click "Enable". Finally, click "Add New", and the rule will be added to the mode. After the rule has been set up, all traffic that is not going to the assigned destinations will only be transmitted through WAN1.







# VII · Intranet Configuration

This chapter introduces how to configure ports and understand how to configure intranet IP addresses.

# 7.1 Port Management

Through the GIGABIT Router, users can easily manage the setup for WAN ports, LAN ports and the DMZ port by choosing the number of ports, speed, priority, duplex and enable/disable the auto-negotiation feature for connection setting of each port.



**Mirror Port**: Users can configure LAN 1 as mirror port by choosing "Enable Port 1 as Mirror Port". All the traffic from LAN to WAN will be copied to mirror port. Administrator can control or filter the traffic through mirror port. Once this function is enabled, LAN 1 will be shown as Mirror Port in Physical Port Status, Home page.



# Physical Port Status

Port ID	1	2	3	4	5	6	7	8
Interface	Mirror Port		LAN					
Status	Connected	Enabled Enabled Enabled Enabled Enabled				Enabled		
	Port ID	Internet	Interne	t	Internet	Interne	t Inte	ernet / DMZ
li I	nterface	WAN 1	WAN 2	2	WAN 3	WAN 4		DMZ
	Status	<u>Enabled</u>	Enable	<u>d</u>	<u>Enabled</u>	<u>Enable</u>	<u>d</u> <u>I</u>	<u>Enabled</u>

Disabled :	This feature allows users turn on/off the Ethernet port. If selected, the
	Ethernet port will be shut down immediately and no connection can be
	made. The default value is "on".
Priority:	This feature allows users to set the high/low priority of the packet delivery
	for the Ethernet port. If it is set as High, the port has the first priority to
	deliver the packet. The default value is "Normal".
Speed:	This feature allows users to select the network hardware connection speed
	for the Ethernet port. The options are 10Mbps and 100Mbps.
Duplex Status :	This feature allows users to select the network hardware connection speed
	working mode for the Ethernet. The options are full duplex and half duplex.
Auto Neg. :	The Auto-Negotiation mode can enable each port to automatically adjust
	and gather the connection speed and duplex mode. Therefore, if Enabled
	Auto-Neg. selected, the ports setup will be done without any manual setting
	by administrators.
VLAN:	This feature allows administrators to set the LAN port to be one or more disconnected network sessions. All of them will be able to log on to the Internet through the device.
	Members in the same network session (within the same VLAN) can see and communicate with each other. Members in different VLAN will not know the existence of other members.
VLAN AII:	Set VLAN All port to be the public area of VLAN so that it can be connected
	to other VLAN networks. A server should be constructed for the intranet so
	that all VLAN group can visit this server. Set one of the network ports as
	VLAN All. Connect the server to VLAN All so that computers of different
	VLAN groups can be connected to this server. Moreover, the port where the
	administrator locates must be set as VLAN All so that it can be connected to
	the entire network to facilitate network management.



## 7.2 Port Status

This function allows network managers to review the detail information of each port. introduces how to configure ports and understand how to configure intranet IP addresses.



#### Summary:

There are Network Connection Type, Interface(LAN/WAN1~4/DMZ), Link Status (Up/Down), Port Activity (Port Enabled), Priority Setting (High or Normal), Speed Status (10Mbps or 100Mbps), Duplex Status (half duplex or full duplex), Auto Neg. (Enabled/Disabled), and VLAN(VLAN1~8/VLAN All).

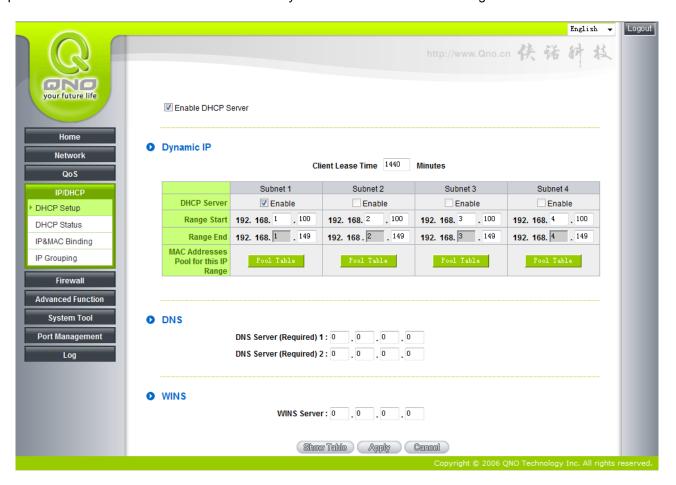
### Statistics:

The packet data of this specific port will be displayed. Data include receive/ transmit packet count, receive/ transmit packet Byte count and error packet count. Users may press the refresh button to update all real-time messages.



# **7.3 IP/ DHCP**

With an embedded DHCP server, it supports automatic IP assignation for LAN computers. (This function is similar to the DHCP service in NT servers.) It benefits users by freeing them from the inconvenience of recording and configuring IP addresses for each PC respectively. When a computer is turned on, it will acquire an IP address from the device automatically. This function is to make management easier.



# Dynamic IP:

Client lease Time:

This is to set up a lease time for the IP address which is acquired by a PC. The default is 1440 minutes (a day). Client PC will acquire again after the lease time is expiration. Users can change it according to their needs. The time unit is minute.



Range Start: This is to set up a lease time for the IP address which is acquired by a

PC. The default is 1440 minutes (a day). Users can change it according

to their needs. The time unit is minute.

Range End: This is an initial IP automatically leased by DHCP. It means DHCP will

start the lease from this IP. The default initial IP is 192.168.1.100.

#### DNS (Domain Name Service):

This is for checking the DNS from which an IP address has been leased to a PC port. Input the IP address of this server directly.

**DNS Server (Required) 1**: Input the IP address of the DNS server.

DNS Server (Required) 2: Input the IP address of the DNS server.

#### WINS:

If there is a WIN server in the network, users can input the IP address of that server directly.

WINS Server: Input the IP address of WINS.

Apply: Click "Apply" to save the network configuration modification.

Cancel: Click "Cancel" to leave without making any changes.

## Show Table:

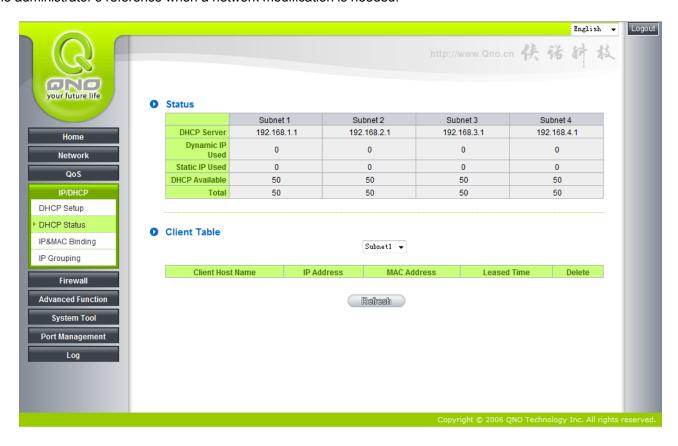
This is for the status of showing whole MAC/IP binding list that has configured and you can chose "Edit" to modify it.

IP & MAC binding List	Apply Select All	Refresh Close	
IP	MAC	Name Enable	
192.168.1.110	00:1f:c6:7b:8a:bd		<b>V</b>



# 7.4 DHCP Status

This is an indication list of the current status and setup record of the DHCP server. The indications are for the administrator's reference when a network modification is needed.



DHCP Server :	This is the current DHCP IP.
Dynamic IP Used :	The amount of dynamic IP leased by DHCP.
Static IP Used:	The amount of static IP assigned by DHCP.
IP Available:	The amount of IP still available in the DHCP server.
Total IP:	The total IP which the DHCP server is configured to lease.
Host Name :	The name of the current computer.
IP Address :	The IP address acquired by the current computer.
MAC Address :	The actual MAC network location of the current computer.



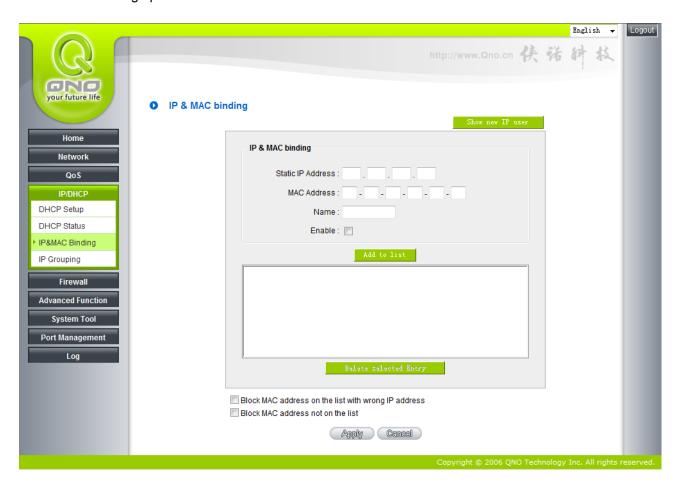


Client Lease Time:	The lease time of the IP released by DHCP.
Delete:	Remove a record of an IP lease.



# 7.5 IP & MAC Binding

Administrators can apply IP & MAC Binding function to make sure that users can not add extra PCs for Internet access or change private IP addresses.



There are two methods for setting up this function:

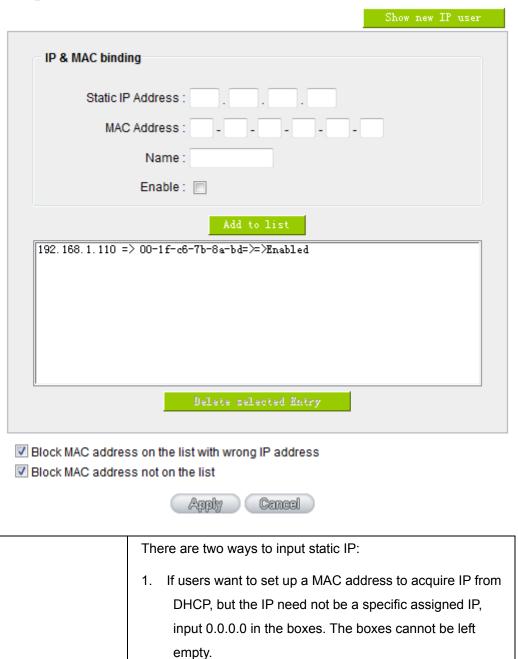


Block MAC address on the list with wrong IP address: This method only allows MAC addresses on the list to receive IP addresses from DHCP and have Internet access.

Block MAC address not on the list: This method only allows MAC addresses on the list to receive IP addresses from DHCP and have Internet access. When this method is applied, please fill out Static IP with 0.0.0.0, as the figure

# IP & MAC binding

Static IP:





	2. If users want DHCP to assign a static IP for a PC every	
	single time, users should input the IP address users want	
	to assign to this computer in the boxes. The server or PC	
	which is to be bound will then acquire a static virtual IP	
	whenever it restarts.	
MAC Address :	Input the static real MAC (the address on the network card) for	
	the server or PC which is to be bound.	
Name :	For distinguishing clients, input the name or address of the	
	client that is to be bound. The maximum acceptable characters	
	are 12.	
Enabled :	Activate this configuration.	
Add to list :	Add the configuration or modification to the list.	
Delete selected item :	Remove the selected binding from the list.	
Add:	Add new binding.	

Block MAC address on the list with wrong IP address: This method only allows MAC addresses on the list to receive IP addresses from DHCP and have Internet access.

**Block MAC address not on the list:** When this option is activated, MAC addresses which are not included in the list will not be able to connect with the Internet.

#### Show New IP user:

This function can reduce administrator's effort on checking MAC addresses one by one for the binding. Furthermore, it is easy to make mistakes to fill out MAC addresses on the list manually. By checking this list, administrator can see all MAC addresses which have traffic and are not bound yet. Also, if administrators find that one specific bound MAC address is shown on the list, it means that the user changes the private IP address.

	IP & MAC binding List			Select All	Refresh Cl	ose
IP MAC Name		Enable				
	192.168.1.110	00:1f:c6:7b:8a:bd			V	

Name :	Input the name or address of the client that is to be bound. The maximum
	acceptable characters are 12.



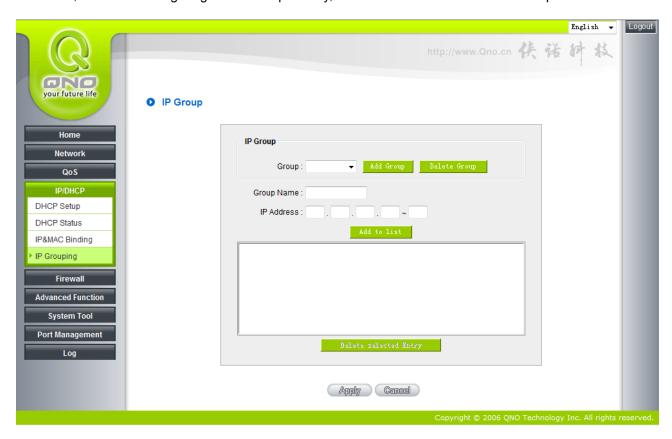


Enabled :	Choose the item to be bound.
Apply:	Activate the configuration.
Select All:	Choose all items on the list for binding.
Refresh:	Refresh the list.
Close:	Close the list.



# 7.6 IP Grouping

The function enables users to make the same configuration for a range of continuous IP addresses in the network. For example, if an IP range (192.168.1.100~192.168.1.110) has been assigned to a department of a company, we can bind all the IP addresses together and make an accessing rule configuration for them all at the same time, instead of configuring each IP respectively, which takes more time and is more prone to error.



IP Group:	Select a group to which the modification is to be made.
Add Group:	Click Add Group to crate a new IP group.
Delete Group :	Delete the chosen IP group.
Group Name :	Input or change the name for the group.
IP Address :	Input the assigned IP range.
Add to list :	Add the configuration or modification to the list.
Delete selected item :	Remove the selected binding from the list.
Apply:	Click "Apply" to save the network configuration modification
Cancel:	Click "Cancel" to leave without making any changes.

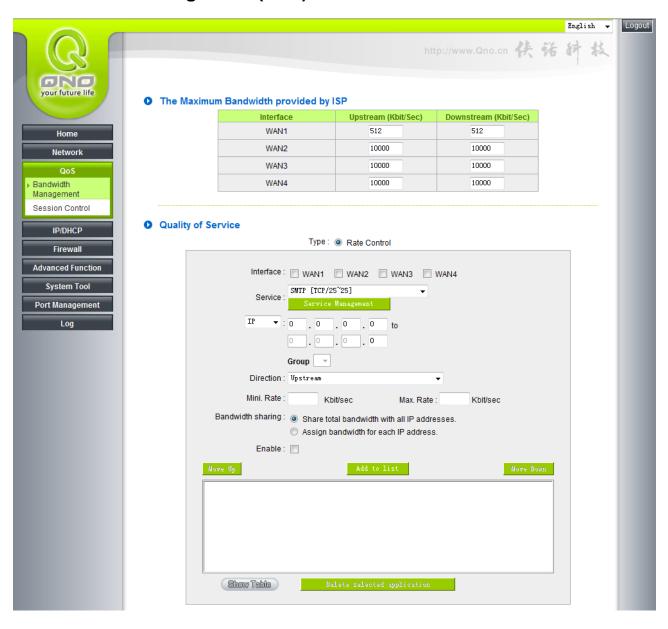


# VIII. QoS (Quality of Service)

QoS is an abbreviation for Quality of Service. The main function is to restrict bandwidth usage for some services and IP addresses to save bandwidth or provide priority to specific applications or services, and also to enable other users to share bandwidth, as well as to ensure stable and reliable network transmission. To maximize the bandwidth efficiency, network administrators should take account of the practical requirements of a company, a community, a building, or a café, etc., and modify bandwidth management according to the network environment, application processes or services.



# 8.1 Bandwidth Management (QoS)





# 8.1.1 Bandwidth Management

#### The Maximum Bandwidth provided by ISP

Interface	Upstream (Kbit/Sec)	Downstream (Kbit/Sec)
WAN1	512	512
WAN2	10000	10000
WAN3	10000	10000
WAN4	10000	10000

In the boxes for WAN1 and WAN2 bandwidth, input the upstream and downstream bandwidth which users applied for from bandwidth supplier. The bandwidth QoS will make calculations according to the data users input. In other words, it will guarantee a minimum rate of upstream and downstream for each IP and Service Port based on the total actual bandwidth of WAN1 and WAN2. For example, if the upstream bandwidths of both WAN1 and WAN2 are 512Kbit/Sec, the total upstream bandwidth will be: WAN1 + WAN2 = 1024Kbit/Sec. Therefore, if there are 50 IP addresses in the Intranet, the minimum guaranteed upstream bandwidth for each IP would be 1024Kbit/50=20Kbit/Sec. Thus, 20Kbit/Sec can be input for "Mini. Rate" Downstream bandwidth can be calculated in the same way.

# Attention!

The unit of calculation in this example is Kbit. Some software indicates the downstream/upstream speed with the unit KB. 1KB = 8Kbit.

#### 8.1.2 QoS

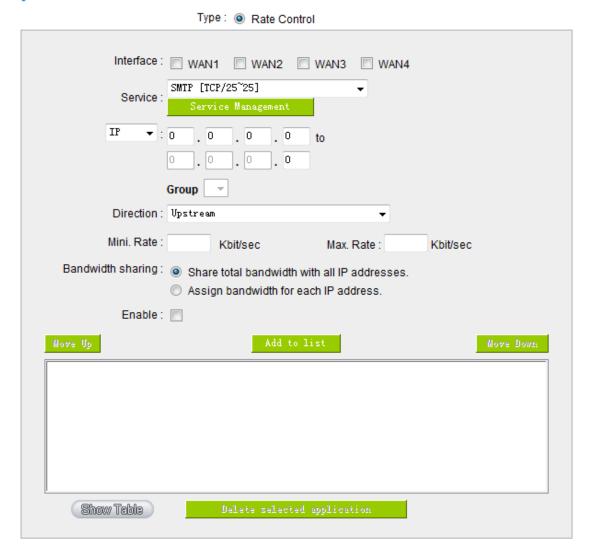
To satisfy the bandwidth requirements of certain users, the device enables users to set up QoS: Rate Control and Priority Control. Users can select only one of the above QoS choices.

#### Rate Control:

The network administrator can set up bandwidth or usage limitations for each IP or IP range according to the actual bandwidth. The network administrator can also set bandwidth control for certain Service Ports. A guarantee bandwidth control for external connections can also be configured if there is an internal server.



# Quality of Service



Interface :	Select on which WAN the QoS rule should be executed. It can be a single selection or multiple selections.
Service Port :	Select what bandwidth control is to be configured in the QoS rule. If the bandwidth for all services of each IP is to be controlled, select "All (TCP&UDP) 1~65535". If only FTP uploads or downloads need to be controlled, select "FTP Port 21~21". Refer to the Default Service Port Number List.
IP Address :	This is to select which user is to be controlled. If only a single IP is to be restricted, input this IP address, such as "192.168.1.100 to 100". The rule will control only the IP 192.168.1.100. If an IP range is to be controlled, input the



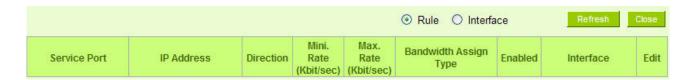
	range, such as "192.168.1.100 ~ 150". The rule will control IP addresses from
	192.168.1.100 to 150. If all Intranet users that connect with the device are to
	be controlled, input "0" in the boxes of IP address. This means all Intranet IP
	addresses will be restricted. QoS can also control the range of Class B.
Direction:	Upstream: Means the upload bandwidth for Intranet IP.
	Downstream: Means the download bandwidth for Intranet IP.
	Server in LAN, Upstream: If a Server for external connection has been built in
	the device, this option is to control the bandwidth for the traffic coming from
	outside to this Server.
	Server in LAN, Downstream: If there are web sites built in the Intranet, this
	option is to control the upload bandwidth for the connections from outside to
	this Server. For example, game servers have been built in many Internet
	cafés. This rule can be used to control the bandwidth for connections from
	outside to the game server of a café to update data. In this way, game players
	inside the café will not be affected.
Min. & Max. Rate:	The minimum bandwidth: The rule is to guarantee minimum available
(Kbit/Sec)	bandwidth.
	The maximum bandwidth: This rule is to restrict maximum available
	bandwidth. The maximum bandwidth will not exceed the limit set up under
	this rule.
	Attention! The unit of calculation used in this rule is Kbit. Some software
	indicates download/upload speed by the unit KB. 1KB = 8Kbit.
Bandwidth Assign	Sharing total bandwidth with all IP addresses: If this option is selected, all IP
Type:	addresses or Service Ports will share the bandwidth range (from minimum to
	maximum bandwidth).
	Assign bandwidth for each IP address: If this option is selected, every IP or
	Service Port in this range can have this bandwidth (minimum to maximum.).
	For example, If the rule is set for the IP of each PC, the IP of each PC will have
	the same bandwidth.
	Attention: If "Share-Bandwidth" is selected, be aware of the actual usage
	conditions and avoid an improper configuration that might cause a malfunction
	of the network when the bandwidth is too small. For example, if users do not



	want an FTP to occupy too much bandwidth, users can select the "Share-Bandwidth Mode", so that no matter how much users use FTPs to
	download information, the total occupied bandwidth is fixed.
Enable :	Activate the rule.
Add to list :	Add this rule to the list.
Move up & Move down:	QoS rules will be executed from the bottom of the list to the top of the list. In other words, the lower down the list, the higher the priority of execution. Users can arrange the sequence according to their priorities. Usually the service ports which need to be restricted, such as BT, e-mule, etc., will be moved to the bottom of the list. The rules for certain IP addresses would then be moved upward.
Delete selected items :	Remove the rules selected from the Service List.
Show Table :	Display all the Rate Control Rules users made for the bandwidth. Click "Edit" to modify.
Apply:	Click "Apply" to save the configuration
Cancel:	Click "Cancel" to leave without making any change.

#### Show Table:

Click "Show Table" botton, you can get a window as below. You can select "Rule" to display rules, or select Interface to display rules. Clieck update can re-flash window. Click "Close" can close this window. You can also click "Edit" to modify parameters.



# 8.1.3 **Dynamic Intelligent QoS**

With Dynamic Intelligent QoS, you can reach the traffic management without setup IP



addresses in the traffic management rule. This function detect LAN users automatically, fewer LAN users can use higher bandwidth, and too many LAN users can use user lower bandwidth, so that all LAN users can use bandwidth at average. This function is full flexible and simplify the management effort.

		☐ Enable Intelligent QoS		
Smart QoS start condition 60 %				
Upstream bandwidth threshold : 500 kbps				
Downstream ban	dwidth threshold :	1000 kbps		
Each IP's maximu	ım bandwidth :			
	Upstream	WAN1: 200 kpbs , WAN2: 200 kpbs		
		WAN3: 200 kpbs , WAN4: 200 kpbs		
	Downstream	WAN1: 400 kpbs , WAN2: 400 kpbs		
		WAN3: 400 kpbs , WAN4: 400 kpbs		
		Penalty mechanism		
		Show IP Table		

**Enable Intelligent QoS:** Click Enable Intelligent QoS

Smart QoS start When the bandwidth usage is over the condition, the condition\_\_\_% dynamic intelligent QoS will auto start. The default

condition is 60%.

Upstream bandwidth Setup the Upstream bandwidth threshold

threshold:

Downstream bandwidth Setup the Downstream bandwidth threshold

threshold:

**Each IP's maximum** When a IP address usage over above upstream or bandwidth: downstream thresholds, the penalty is triggered.

Please setup penalty upstream / downstream bandwidth.

**Penalty mechanism:** Select the second penalty, if one user triggered the

internal condition, this user will has a second penalty.

**Show IP Table :** Display penalty IP addresses · upstream limit · downstream

limit and second penalty information.



#### 8.1.4 Bandwidth Management Scheduling

You can use Time Schemer function to deploy difference traffic management scripts in difference time, so that we can use maximum bandwidth efficiency.



#### 

Scheduling:

Date: From Sunday to Saturday

Schedule: We have three time ranges can setup in one day, and the clock

formula is 24H. If you select "All day" in the first time range,

then others time range will blank and unable to setup. The time ranges can't overlap. We have "shutdown" \ QoS and Intelligent

QoS methods can be used.

**Besides schedule:** Other unspecified time, we still can deploy

"shutdown" . "QoS"or "Intelligent QoS"methods for traffic

management.

Apply: Click "Apply" button to saving configuration.

Cancel: Click "Cancel" button to reject modification.

Leave: Click "Leave" button to leaving this configuration page without

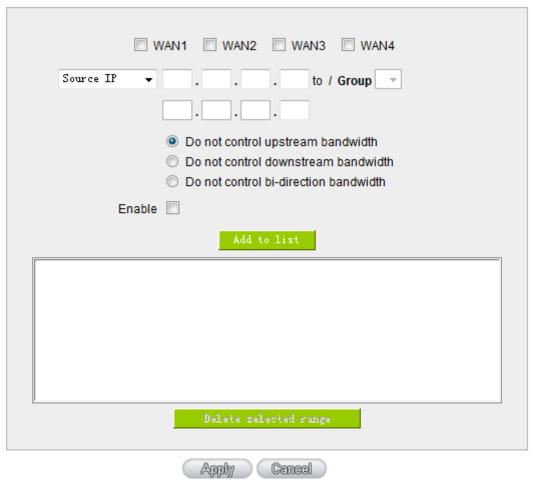
saving.



## 8.1.5 Exempted IP address

If some users are allowed to avoid traffic management control, you can use this function to fulfil the requirement.

## Exempted IP Address



**WAN:** Select WAN ports.

**Source IP**: Enter the exempted IP range, or select the exempted IP group.

**Do not control** Select do not control upload \( \) download, or both of them.

Direction:

**Enable :** Enable this policy.

Add to List: Add this policy into the exempted list.





**Delete Selected** Delete selected list.

Range:

**Apply:** Click "Apply" button to saving configuration. **Cancel:** Click "Cancel" button to reject modification.



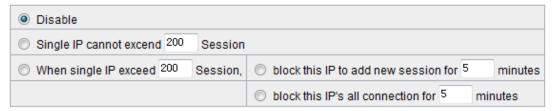
#### 8.2 Session control

Session management controls the acceptable maximum simultaneous sessions of Intranet PCs. This function is very useful for managing connection quantity when P2P software such as BT, Thunder, or emule is used in the Intranet causing large numbers of sessions. Setting up proper limitations on sessions can effectively control the sessions created by P2P software. It will also have a limiting effect on bandwidth usage.

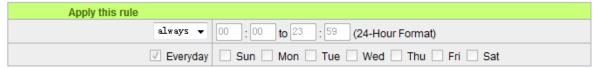
In addition, if any Intranet PC is attacked by a virus like Worm.Blaster and sends a huge number of session requests, session control will restrict that as well.

Session Control and Scheduling:

#### Session Control



## Scheduling



Disabled :	Disable Session Control function.
	This option enables the restriction of maximum external sessions to each
Single IP cannot	Intranet PC. When the number of external sessions reaches the limit, to
exceed	allow new sessions to be built, some of the existing sessions must be
session:	closed. For example, when BT or P2P is being used to download
	information and the sessions exceed the limit, the user will be unable to
	connect with other services until either BT or P2P is closed.
When single IP exceed :	block this IP to add new session for 5 Minutes



	If this function is coloated when the wear's next assessor reach the limit
	If this function is selected, when the user's port session reach the limit,
	this user will not be able to make a new session for five minutes. Even if
	the previous session has been closed, new sessions cannot be made until
	the setting time ends.
	O block this IP's all connection for 5 Minutes
	If this function is selected, when the user's port connections reach the limit,
	all the lines that this user is connected with will be removed, and the user
	will not be able to connect with the Internet for five minutes. New
	connections cannot be made until the delay time ends.
Scheduling:	If "Always" is selected, the rule will be executed around the clock.
	If "From" is selected, the rule will be executed according to the
	configured time range. For example, if the time control is from Monday to
	Friday, 8:00am to 6:00pm, users can refer to the following figure to set up
	the rule.
Apply:	Click "Apply" to save the configuration.
Cancel:	Click "Cancel" to leave without making any change.

## Exempted Service Port or IP Address

Some IP addresses or specified services should be free in a environment, for example: SMTP service, you can use this function to avoid the session control.



# Exempted Service Port or IP Address



Service Port :	Choose the service port.
IP Address:	Input the IP address range or IP group.
Enabled :	Activate the rule.
Add to list :	Add this rule to the list.
Delete seleted	Remove the rules selected from the Service List.
item:	
Apply:	Click "Apply" to save the configuration.
Cancel:	Click "Cancel" to leave without making any change.

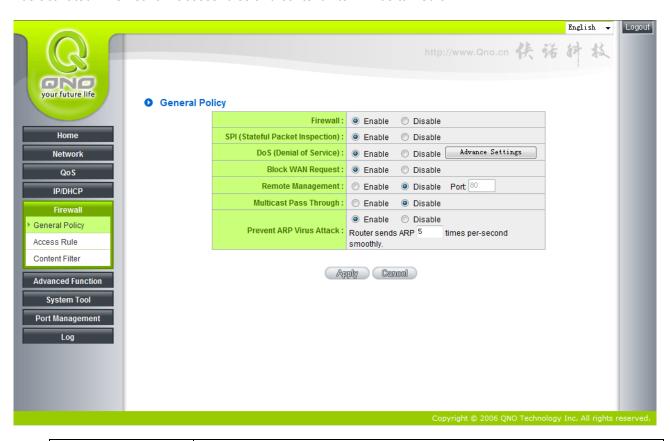


## IX. Firewall

This chapter introduces firewall general policy, access rule, and content filter settings to ensure network security.

# 9.1 General Policy

The firewall is enabled by default. If the firewall is set as disabled, features such as SPI, DoS, and outbound packet responses will be turned off automatically. Meanwhile, the remote management feature will be activated. The network access rules and content filter will be turned off.



Firewall:	This feature allows users to turn on/off the firewall.
SPI (Stateful Packet	This enables the packet automatic authentication detection technology. The
Inspection):	Firewall operates mainly at the network layer. By executing the dynamic
	authentication for each connection, it will also perform an alarming function
	for application procedure. Meanwhile, the packet authentication firewall may
	decline the connections which use non-standard communication protocol.
DoS (Denial of	This averts DoS attacks such as SYN Flooding, Smurf, LAND, Ping of



Service):	Death, IP Spoo	ofing and so on.
Block WAN request :	If set as Enal	bled, then it will shut down outbound ICMP and abnormal
	packet respon	ses in connection. If users try to ping the WAN IP from the
		will not work because the default value is set as activated in
	order to decline	e the outbound responses.
Remote	To enter the de	evice web- based UI by connecting to the remote Internet, this
Management :	feature must b	be activated. In the field of remote browser IP, a valid external
	IP address (W	/AN IP) for the device should be filled in and the modifiable
	default control	port should be adjusted (the default is set to 80, modifiable).
Multicast Pass	There are ma	any audio and visual streaming media on the network.
Through:	Broadcasting	may allow the client end to receive this type of packet
	· ·	at. This feature is off by default.
	_	<u> </u>
Prevent ARP Virus	This feature is	designed to prevent the intranet from being attacked by ARP
Attack :	spoofing, caus	sing the connection failure of the PC. This ARP virus cheat
	mostly occurs	in Internet cafes. When attacked, all the online computers
	disconnect imr	mediately or some computers fail to go online. Activating this
		revent the attack by this type of virus.
Advanced Setting	Advance DoS Settings	s
	Packet Type	WAN Threshold LAN Threshold
	▼ TCP_SYN_Flood	Threshold counted by all packets 15000 Packets/Sec Threshold counted by all packets 15000 Packets/Sec Single Destination IP Threshold 2000 Packets/Sec
		Threshold counted by single IP packet 2000 Packets/Sec Single Source IP Threshold 2000 Packets/Sec
	E upp stand	Block this IP when reach threshold 5 Minutes Block this IP when reach threshold 5 Minutes  Threshold counted by all packets 15000 Packets/Sec Threshold counted by all packets 15000 Packets/Sec
	✓ UDP_Flood	Threshold counted by all packets 15000 Packets/Sec Threshold counted by all packets 15000 Packets/Sec Single Destination IP Threshold 2000 Packets/Sec
		Threshold counted by single IP packet 2000 Packets/Sec Single Source IP Threshold 2000 Packets/Sec
		Block this IP when reach threshold 5 Minutes Block this IP when reach threshold 5 Minutes
	✓ ICMP_Flood	Threshold counted by all packets 200 Packets/Sec Threshold counted by all packets 200 Packets/Sec Single Destination IP Threshold 2000 Packets/Sec
		Threshold counted by single IP packet 50 Packets/Sec Single Source IP Threshold 50 Packets/Sec
		Block this IP when reach threshold 5 Minutes Block this IP when reach threshold 5 Minutes
	Exception Source IP	IP ▼: 0 . 0 . 0 . 0 to /Group ▼
		IP ▼: 0 , 0 , 0 to /Group ▼
		0 0 0 0
	Exception Destination IP	0 0 0 0
		0 , 0 , 0
		0.0.0.0
		0 . 0 . 0
	I I	
		Show Blocked IP Apply Cenned



	TCP-SYN-Flood, UDP-Flood and ICMP-Flood.
	WAN Threshold: When all packet values from external attack or from single external IP attack reach the maximum amount (the default is 15000 packets/Sec and 2000 packets/Sec respectively), if these conditions above occurs, the IP will be blocked for 5 minutes ( the default is 5 minutes OBJ 176 ). Users can adjust the threshold value and the blocking duration to effectively deal with external attack. The threshold value should be adjusted from high to low.
	LAN Threshold: When all packet values from internal attack or from single internal IP attack reach the maximum amount (the default is 15000 packets/Sec and 2000 packets/Sec respectively), if these conditions above occurs, the IP will be blocked for 5 minutes (the default is 5 minutes). Users can adjust the threshold value and the blocking duration to effectively deal with external attack. The threshold value should be adjusted from high to low.
Exempted Source IP:	Input the exempted source IP.
Exempted Dest. IP:	Input the exempted Destination IP addresses.
Apply:	Click "Apply" to save the configuration.
Cancel:	Click "Cancel" to leave without making any change.



#### 9.2 Access Rule

Users may turn on/off the setting to permit or forbid any packet to access internet. Users may select to set different network access rules: from internal to external or from external to internal. Users may set different packets for IP address and communication port numbers to filter Internet access rules.

Network access rule follows IP address, destination IP address, and IP communications protocol status to manage the network packet traffic and make sure whether their access is allowed by the firewall.

#### 9.2.1 Default Access Rule

The device has a user-friendly network access regulatory tool. Users may define network access rules. They can select to enable/ disable the network so as to protect all internet access. The following describes the internet access rules:

- All traffic from the LAN to the WAN is allowed by default.
- All traffic from the WAN to the LAN is denied by default.
- All traffic from the LAN to the DMZ is allowed by default.
- All traffic from the DMZ to the LAN is denied by default.
- All traffic from the WAN to the DMZ is allowed by default.
- All traffic from the DMZ to the WAN is allowed by default.

Users may define access rules and do more than the default rules. However, the following four extra service items are always on and are not affected by other user-defined settings.

- \* HTTP Service (from LAN to Device) is on by default (for management)
- \* DHCP Service (from LAN to Device) is set to on by default (for the automatic IP retrieval)
- \* DNS Service (from LAN to Device) is on by default (for DNS service analysis)
- \* Ping Service (from LAN to Device) is on by default (for connection and test)



#### Access Rule

Allow All Traffic LAN Any Any Always  All Traffic All Traffic LAN Any Always	Priority	Enable	Action	J. Service	Source Interface	/ page Source	5 🕶	entries per pa	age Time	Day		Delete
Allow [1] LAN Any Any Always	1 🔻	<b>V</b>	Allow		LAN		,	Any	Always		Edi t	Ü
Door All Traffic WANA Apy Abyers		<b>V</b>	Allow		LAN	Any		Any	Always			
[1] WANT Any Any Always		<b>V</b>	Deny		WAN1	Any		Any	Always			

In addition to the default rules, all the network access rules will be displayed as illustrated above. Users may follow or self- define the priority of each network access rule. The device will follow the rule priorities one by one, so please make sure the priority for all the rules can suit the setting rules.

Edit : Define the network access rule item

Delete: Remove the item.

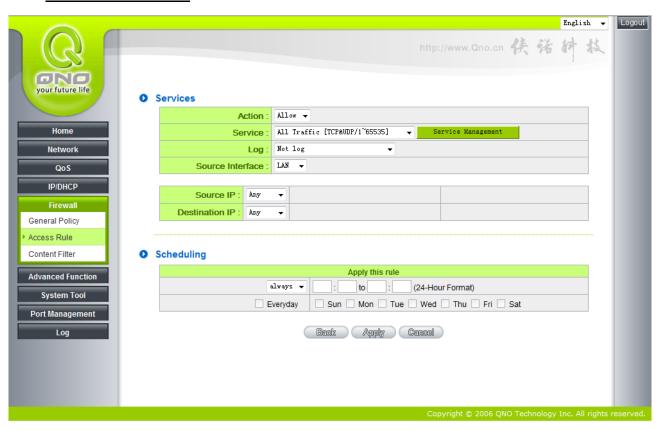
Add New Rule: Create a new network access rule

Return to Default Restore all settings to the default values and delete all the self-defined

Rule: settings.



## 9.2.2 Add New Access Rule



Action:	Allow: Permits the pass of packets compliant with this control rule
	Deny: Prevents the pass of packets not compliant with this control rule
Service Port :	From the drop-down menu, select the service that users grant or do not
	give permission.
Service Port	If the service that users wish to manage does not exist in the drop-down
Management :	menu, press – Service Management to add the new service.
	From the pop-up window, enter a service name and communications
	protocol and port, and then click the "Add to list" button to add the new
	service.
Log:	No Log: There will be no log record.
	Create Log when matched: Event will be recorded in the log.
Interface :	Select the source port whether users are permitted or not (for example:
	LAN, WAN1, WAN2 or Any). Select from the drop-down menu.
Source IP:	Select the source IP range (for example: Any, Single, Range, or preset IP
	group name). If Single or Range is selected, please enter a single IP
	address or an IP address within a session.



Select the destination IP range (such as Any, Single, Range, or preset IP
group name) If Single or Range is selected; please enter a single IP
address or an IP address within a session.
Select "Always" to apply the rule on a round-the-clock basis. Select
"from", and the operation will run according to the defined time.
Select "Always" to apply the rule on a round-the-clock basis.
If "From" is selected, the activation time is introduced as below
This control rule has time limitation. The setting method is in 24-hour
format, such as 08:00 ~ 18:00 (8 a.m. to 6 p.m.)
"Everyday" means this period of time will be under control everyday. If
users only certain days of a week should be under control, users may select
the desired days directly.
Click "Apply" to save the configuration.
Click "Cancel" to leave without making any change.

## Example1: How to block TCP 135-139 ports

First, add a new TCP 135-139 service port object(please refer the service port chapter), and the finish below configurations.

Action: Deny

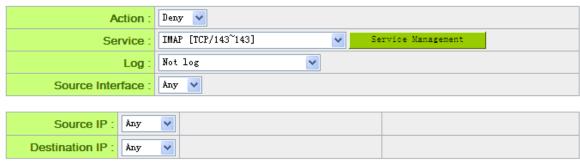
Service: TCP135-139

Source Interface: Any

Source IP address: Any

Destination IP address: Any

#### Services





# Example2: How to block LAN IP addresses from 192.168.1.200-192.168.1.230 to access the TCP 80 port ?

Action: Deny

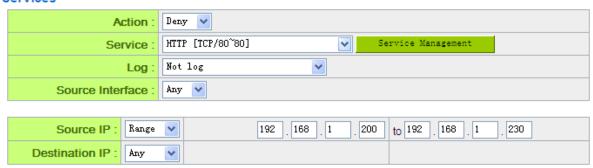
Service: TCP 80

Source Interface: Range

Source IP address: range from 192.168.1.200 to 192.168.1.230

Destination address: Any

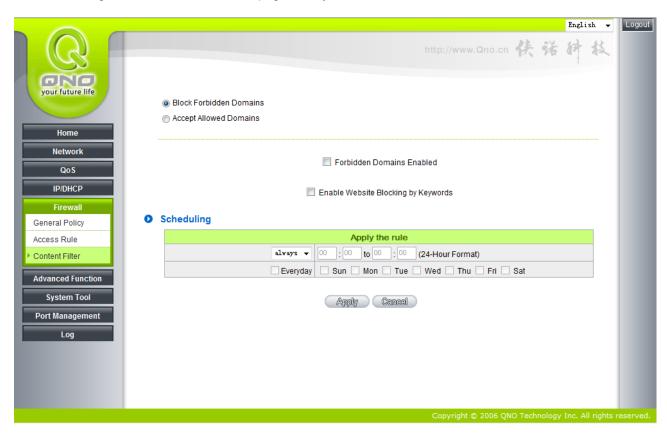
## Services





## 9.3 Content Filter

The GIGABIT Router supports two webpage restriction modes: one is to block certain forbidden domains, and the other is to give access to certain web pages. Only one of these two modes can be selected.



#### Block Forbidden Domain

Fill in the complete website such as www.sex.com to have it blocked.



- Block Forbidden Domains
- Accept Allowed Domains

## Forbidden Domains

Forbidden Domains Enabled



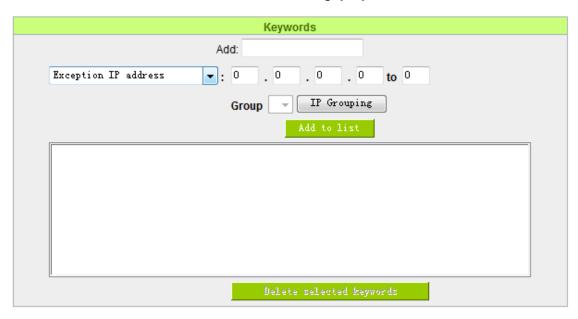
Domain Name :	Enter the websites to be controlled such as www.playboy.com		
Add to list:	Click "Add to list" to create a new website to be controlled.		
Delete selected item :	Click to select one or more controlled websites and click this option to		
	delete.		



## Website Blocking by Keywords:

## Website Blocking by Keywords

Enable Website Blocking by Keywords



Enabled :	Click to activate this feature. The default setting is disabled. For example: If users enter the string "sex", any websites containing "sex" will be blocked.
Keywords (Only for	Enter keywords.
English keyword ):	
Add to List:	Add this new service item content to the list.
Delete selected	Delete the service item content from the list
item:	
Apply:	Click "Apply" to save the modified parameters.
Cancel:	Click "Cancel" to cancel all the changes made to the parameters.

#### **Accept Allowed Domains**

In some companies or schools, employees and students are only allowed to access some specific websites. This is the purpose of the function.

Select "Accept Allowed Domains" check box, you will see below setup windows:



- Block Forbidden Domains
- Accept Allowed Domains

## Allowed Domains

Allowed Domains Enabled



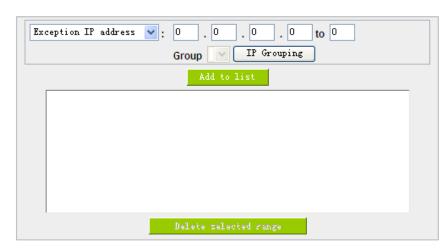
Enabled :	Activate the function. The default setting is "Disabled."
Domain Name :	Input the allowed domain name, etc. www.google.com
Add to list :	Add the rule to list.
Delete selected item :	Users can select one or more rules and click to delete.



#### **Exception IP address**

You can exempted some IP addresses or IP group from the "Allow Domain".

#### Exception



**Exception IP** Enter the exempted IP addresses or IP group.

address/Group

Add to list Click this button to add exempted IP addresses or IP group.

**Delete selected range** Click this button to delect selected exempted IP address or IP group.

#### Content Filter Scheduling

Select "Always" to apply the rule on a round-the-clock basis. Select "from", and the operation will run according to the defined time. For example, if the control time runs from 8 a.m. to 6 p.m., Monday to Friday, users may control the operation according to the following illustrated example.

#### Scheduling



Always: Select "Always" to apply the rule on a round-the-clock basis. Select "from", and the

operation will run according to the defined time.

...to...: Select "Always" to apply the rule on a round-the-clock basis.

If "From" is selected, the activation time is introduced as below



**Day Control :** This control rule has time limitation. The setting method is in 24-hour format, such as  $08:00 \sim 18:00$  (8 a.m. to 6 p.m.)

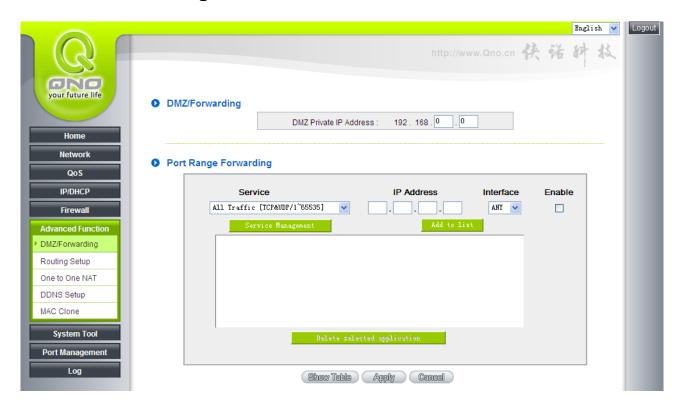


## X. Advanced Function

This chapter will introduce to you the advance router settings In the advance settings, you can:

- 1. Setup DMZ servers forwarding to WAN, for example, the Web or FTP servers.
- 2. Setup static routing entries or dynamic routing protocol.
- 3. Setup one to one NAT function to mapping public IP address and private IP address.
- 4. Setup dynamic DNS service.
- 5. Setup MAC address in interfaces.

## 10.1 DMZ/Forwarding



## 10.1.1 DMZ Configuration

When the NAT mode is activated, sometimes users may need to use applications that do not support virtual IP addresses such as network games. We recommend that users map the device actual WAN IP addresses directly to the Intranet virtual IP addresses, as follows:

If the "DMZ Host" function is selected, to cancel this function, users must input "0" in the following



"DMZ Private IP". This function will then be closed.

After the changes are completed, click "Apply" to save the network configuration modification, or click "Cancel" to leave without making any changes.

#### 10.1.2 Port Range Forwarding

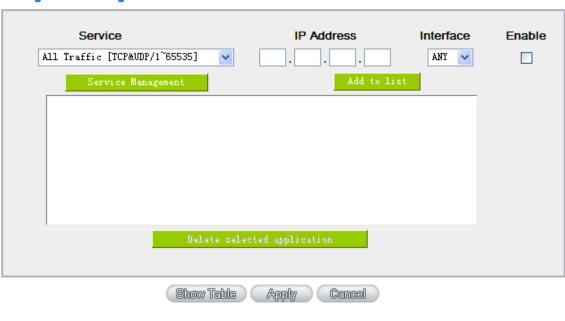
Setting up a Port Forwarding Virtual Host: If the server function (which means the server for an external service such as WWW, FTP, Mail, etc) is contained in the network, we recommend that users use the firewall function to set up the host as a virtual host, and then convert the actual IP addresses (the Internet IP addresses) with Port 80 (the service port of WWW is Port 80) to access the internal server directly. In the configuration page, if a web server address such as 192.168.1.50 and the Port 80 has been set up in the configuration, this web page will be accessible from the Internet by keying in the device actual IP address such as, <a href="http://211.243.220.43">http://211.243.220.43</a>.

At this moment, the device actual IP will be converted into "192.168.1.50" by Port 80 to access the web page.

In the same way, to set up other services, please input the server TCP or UDP port number and the virtual host IP addresses.

#### Port Range Forwarding

Service Port:



host that users want to activate.

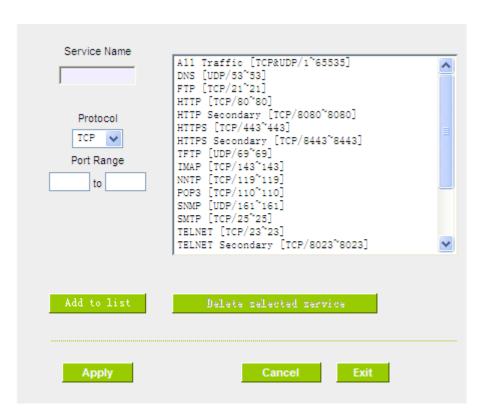
To select from this option the default list of service ports of the virtual



	Such as: All (TCP&UDP) 0~65535, 80 (80~80) for WWW, and 21~21	
	for FTP. Please refer to the list of default service ports.	
Internal IP Address :	Input the virtual host IP address.	
Enabled :	Activate this function.	
Service Port	Add or remove service ports from the list of service ports.	
Management :		
Add to list :	Add to the active service content.	

## **Service Port Management**

The services in the list mentioned above are frequently used services. If the service users want to activate is not in the list, we recommend that users use "Service Port Management" to add or remove ports, as follows:



Service Name :	Input the name of the service port users want to activate on the list, such as E-donkey, etc.
Protocol:	To select whether a service port is TCP or UDP.
Port Range :	To activate this function, input the range of the service port locations



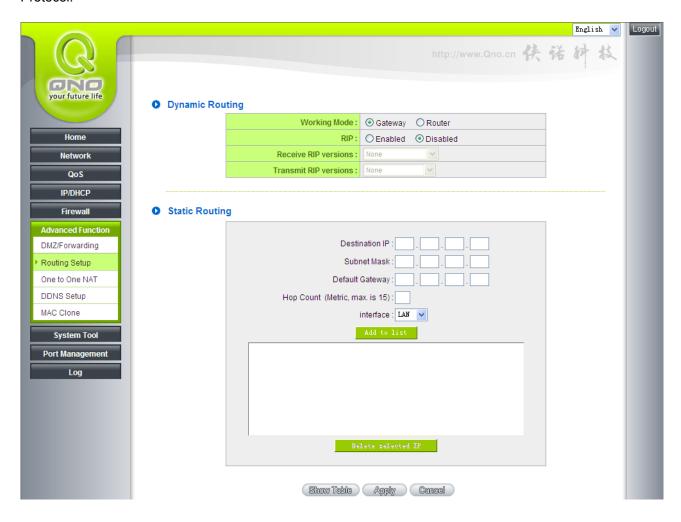


	users want to activate such as 500~500 or 2300~2310, etc.
Add to list :	Add the service to the service list.
Delete selected item :	To remove the selected services.
Apply:	Click the "Apply" button to save the modification.
Cancel:	Click the "Cancel" button to cancel the modification. This only works before "Apply" is clicked.
Close:	Quit this configuration window.



## 10.2 Routing

In this chapter we introduce the Dynamic Routing Information Protocol and Static Routing Information Protocol.



#### **Dynamic Routing**

The abbreviation of Routing Information Protocol is RIP. There are two kinds of RIP in the IP environment – RIP I and RIP II. Since there is usually only one router in a network, ordinarily just Static Routing will be used. RIP is used when there is more than one router in a network, and if an administrator doesn't want to assign a path list one by one to all of the routers, RIP can help refresh the paths.

RIP is a very simple routing protocol, in which Distance Vector is used. Distance Vector determines transmission distance in accordance with the number of routers, rather than based on actual session speed. Therefore, sometimes it will select a path through the least number of routers, rather than through the fastest routers.



# Dynamic Routing



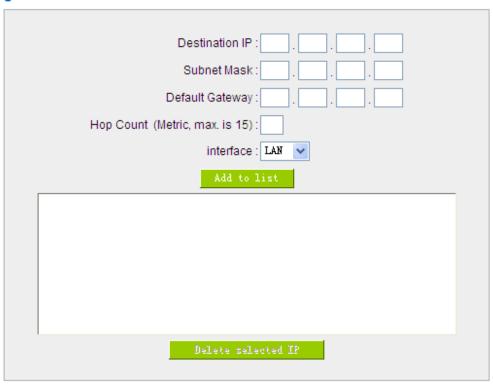
Working Mode :	Select the working mode of the device: NAT mode or router mode.		
RIP:	Click "Enabled" to open the RIP function.		
Receive RIP versions :	Use Up/Down button to select one of "None, RIPv1, RIPv2, Both		
	RIPv1 and v2" as the "TX" function for transmitting dynamic RIP.		
Transmit RIP versions:	Use Up/Down button to select one of "None, RIPv1,		
	RIPv2-Broadcast, RIPv2-Multicast" as the "RX" function for receiving		
	dynamic RIP.		

## 10.2.2 Static Routing

When there are more than one router and IP subnets, the routing mode for the device should be configured as static routing. Static routing enables different network nodes to seek necessary paths automatically. It also enables different network nodes to access each other. Click the button "Show Routing Table" (as in the figure) to display the current routing list.



## Static Routing



Cancel

Dest. IP:	Input the remote network IP locations and subnet that is to be routed. For	
Subnet Mask :	example, the IP/subnet is 192.168.2.0/255.255.255.0.	
Gateway :	The default gateway location of the network node which is to be routed.	
Hop Count :	This is the router layer count for the IP. If there are two routers under the	
	device, users should input "2" for the router layer; the default is "1". (Max.	
	is 15.)	
Interface :	This is to select "WAN port" or "LAN port" for network connection location.	
Add to List:	Add the routing rule into the list.	
Delete Selected Item:	Remove the selected routing rule from the list.	
Show Table :	Show current routing table.	
Apply:	Click "Apply" to save the network configuration modification	
Cancel:	Click "Cancel" to leave without making any changes.	

Show Table Apply



#### 10.3 One to One NAT

As both the device and ATU-R need only one actual IP, if ISP issued more than one actual IP (such as eight ADSL static IP addresses or more), users can map the remaining real IP addresses to the intranet PC virtual IP addresses. These PCs use private IP addresses in the Intranet, but after having One to One NAT mapping, these PCs will have their own public IP addresses.

For example, if there are more than 2 web servers requiring public IP addresses, administrators can map several public IP addresses directly to internal private IP addresses.

Example: Users have five available IP addresses - 210.11.1.1~5, one of which, 210.11.1.1, has been configured as a real IP for WAN, and is used in NAT. Users can respectively configure the other four real IP addresses for Multi-DMZ, as follows:

210.11.1.2→ 192.168.1.3

210.11.1.3→ 192.168.1.4

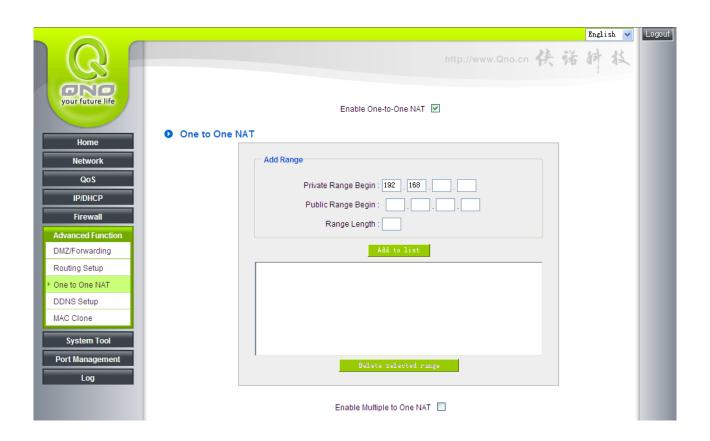
210.11.1.4→ 192.168.1.5

210.11.1.5→ 192.168.1.6

#### Attention!

The device WAN IP address can not be contained in the One-to-One NAT IP configuration.





Enabled One to One NAT:	To activate or close the One-to-One NAT function. (Check to activate the	
	function).	
Private IP Range Begin:	Input the Private IP address for the Intranet One-to-One NAT function.	
Public IP Range Begin:	Input the Public IP address for the Internet One-to-One NAT function.	
Range Length:	The numbers of final IP addresses of actual Internet IP addresses. (Please	
	do not include IP addresses in use by WANs.)	
Add to List:	Add this configuration to the One-to-One NAT list.	
Delete Seleted Item:	Remove a selected One-to-One NAT list.	
Apply:	Click "Apply" to save the network configuration modification.	
Cancel:	Click "Cancel" to leave without making any changes.	

## Attention!

One-to-One NAT mode will change the firewall working mode. If this function has been set up, the Internet IP server or PC which is mapped with a LAN port will be exposed on the Internet. To prevent Internet users from actively connecting with the One-on-One NAT server or PC, please set up a proper



denial rule for access, as described Firewall.

## 10.4 DDNS- Dynamic Domain Name Service

**DDNS** supports the dynamic web address transfer for QnoDDNS.org.cn、3322.org、DynDNS.org and DtDNS.com. This is for VPN connections to a website that is built with dynamic IP addresses, and for dynamic IP remote control. For example, the actual IP address of an ADSL PPPoE time-based system or the actual IP of a cable modem will be changed from time to time. To overcome this problem for users who want to build services such as a website, it offers the function of dynamic web address transfer. This service can be applied from <a href="https://www.dyndns.org">www.dyndns.org</a>, or <a href="https://www.dyndns.com">www.dyndns.org</a>, or <a href="https://www.dyndns.com">www.dyndns.com</a>, and these are free.

Also, in order to solve the issue that DDNS server is not stable, the device can update the dynamic IP address with different services at the same time.



Select the WAN port to which the configuration is to be edited, for example, WAN 1. Click the hyperlink to enter and edit the settings.



DynDNS.org

User name: Password: Host Name:

Status:

Status:

0.0.0.0

User name: Password: Host Name:

Internet IP Address:

Internet IP Address:

0.0.0.0

DDNS function is disabled or No Internet connection.

☑ QnoDDNS.org.cn			
User name:	.qnoddns.org.cn		
Password:			
Internet IP Address:	0.0.0.0		
Status: DDNS function is disabled or No Internet connection.			

DDNS function is disabled or No Internet connection.

Interface : WAN1

Apply	Cancel
( Apply )	Cancel

Interface	This is an indication of the WAN port the user has selected.			
DDNS	Check either of the boxes before DynDNS.org, 3322.org, DtDNS.com			
	and QnoDDNS.org.cn to select one of the four DDNS website address			
	transfer functions.			
Username	The name which is set up for DDNS.			
	Input a complete website address such as abc.qnoddns.org.cn			
	input a complete website address such as abc.qnoddiis.org.cn			
	as a user name for QnoDDNS.			
Password	The password which is set up for DDNS.			
Dynamic Domain	Input the website address which has been applied from DDNS.			
Name	Examples are abc.dyndns.org or xyz.3322.org.			
WAN IP Address	Input the actual dynamic IP address issued by the ISP.			
Status	An indication of the status of the current IP function refreshed by DDNS.			



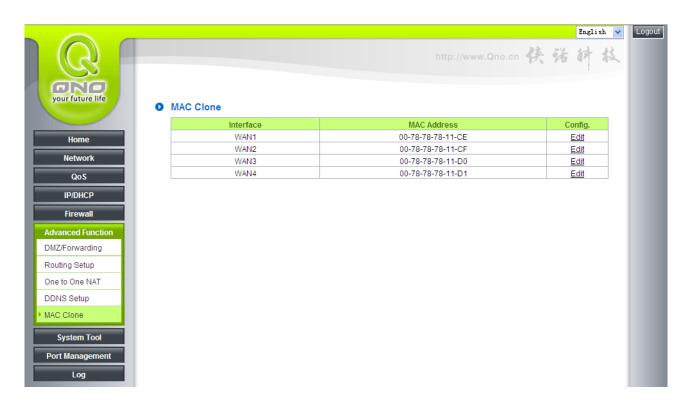


Apply	After the changes are completed, click "Apply" to save the network	
	configuration modification.	
Cancel	Click "Cancel" to leave without making any changes.	



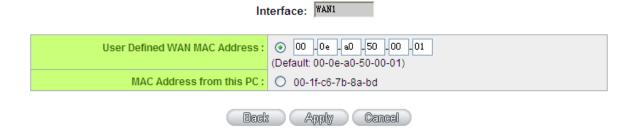
# 10.5 MAC Clone

Some ISP will request for a fixed MAC address (network card physical address) for distributing IP address, which is mostly suitable for cable mode users. Users can input the network card physical address (MAC address: 00-xx-xx-xx-xx) here. The device will adopt this MAC address when requesting IP address from ISP.



Select the WAN port to which the configuration is to be edited; click the hyperlink to enter and edit its configuration. Users can input the MAC address manually. Press "Apply" to save the setting, and press "Cancel" to remove the setting.

Default MAC address is the WAN MAC address.





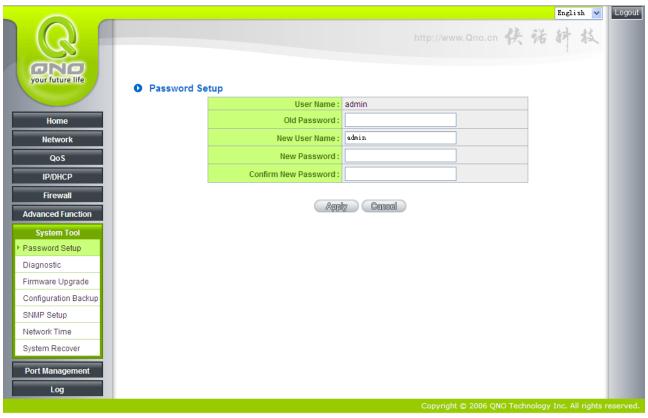
# XI . System Tool

This chapter introduces the management tool for controlling the device and testing network connection.

For security consideration, we strongly suggest to change the password. Password and Time setting is in Chapter 5.2.

# 11.1 Diagnostic

GIGABIT router provides a simple online network diagnostic tool to help users troubleshoot network-related problems. This tool includes **DNS Name Lookup** (Domain Name Inquiry Test) and **Ping** (Packet Delivery/Reception Test).



**DNS Name lookup** 

On this test screen, please enter the host name of the network users want to test. For example, users may enter <a href="https://www.abc.com">www.abc.com</a> and press "Go" to start the test. The result will be displayed on this page.



	<ul><li>DNS Name Loc</li></ul>	<ul> <li>DNS Name Lookup</li> </ul>	
	Look up the name	3∶www.google.com	Go
	Name: Address:	www.google.com 66.249.89.104	
Ping			
	O DNS Name Loo	kup	Ping
	Ping host or IP addre	SS: 168.95.1.1	Go
	Status: Packets:	Test Succeeded 4/4 transmitted, 4/4 Minimun = 18 ms	received, 0% loss
	Round Trip Time:	Maximun = 99 ms Average = 48 ms	

This item informs users of the status quo of the outbound session and allows the user to know the existence of computers online.

On this test screen, please enter the host IP that users want to test such as 192.168.5.20. Press "Go" to start the test. The result will be displayed on this screen.



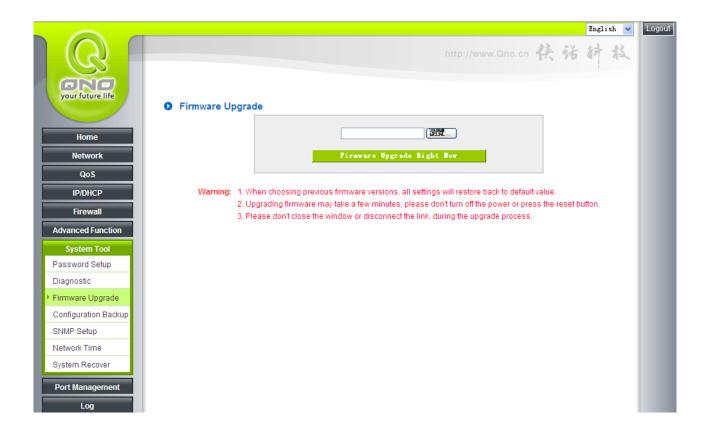
# 11.2 Firmware Upgrade

Users may directly upgrade the GIGABIT Router firmware on the Firmware Upgrade page. Please confirm all information about the software version in advance. Select and browse the software file, click "Firmware Upgrade Right Now" to complete the upgrade of the designated file.

#### Note!

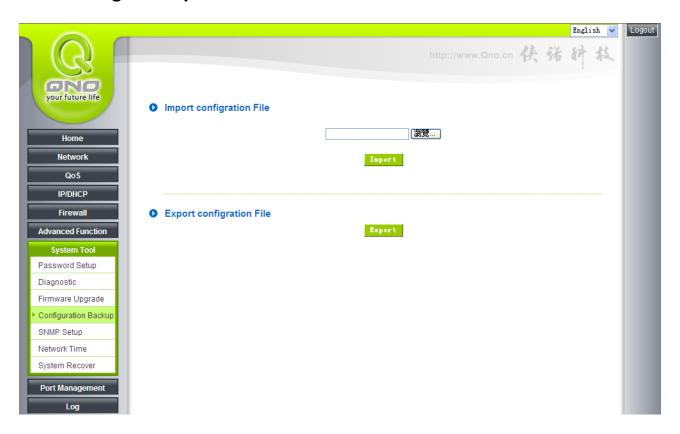
Please read the warning before firmware upgrade.

Users must not exit this screen during upgrade. Otherwise, the upgrade may fail.





# 11.3 Setting Backup



# Import Configuration File:

This feature allows users to integrate all backup content of parameter settings into the GIGABIT Router. Before upgrade, confirm all information about the software version. Select and browse the backup parameter file: "config.exp." Select the file and click "**Import**" to import the file.

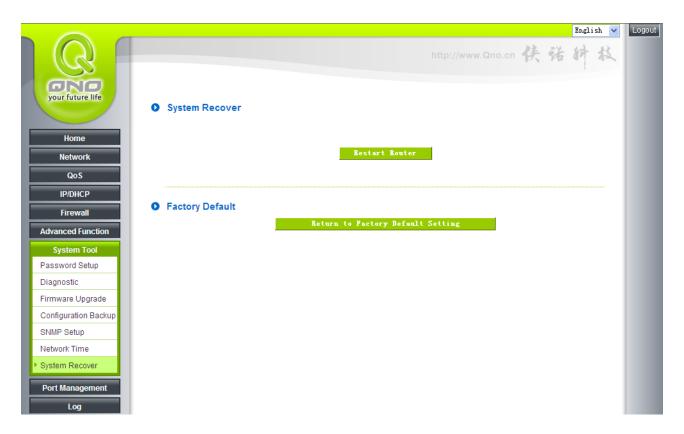
# **Export Configuration File:**

This feature allows users to backup all parameter settings. Click "Export" and select the location to save the "config.exp" file.



# 11.4 System Recover

Users can restart the GIGABIT Router with System Recover button.



#### Restart

s the figure below, if clicking "Restart Router" button, the dialog block will pop out, confirming if users would like to restart the device.



System Recover



#### **Return to Factory Default Setting**

If clicking "Return to Factory Default Setting, the dialog block will pop out, if the device will return to factory default.

# Factory Default



Return to Factory Default Setting

We suggest you backup your router configuration before upgrade firmware, after upgraded firmware, you can reset router configuration to default for check the router stability, and then restore original router configuration. (About backup and restore router configuration, you can refer Chapter 12.3)

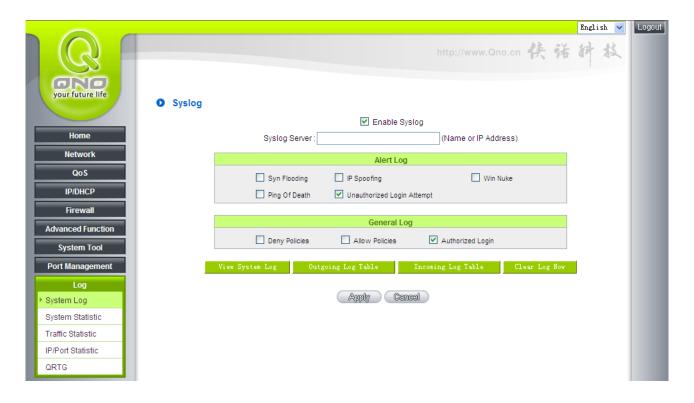


# XII · Log

From the log management and look up, we can see the relevant operation status, which is convenient for us to facilitate the setup and operation.

# 12.1 System Log

Its system log offers three options: system log, E-mail alert, and log setting.



#### **System Log**

Enabled :	If this option is selected, the System Log feature will be enabled.			
Host Name :	The device provides external system log servers with log collection feature.			
	System log is an industrial standard communications protocol. It is			
	designed to dynamically capture related system message from the			
	network. The system log provides the source and the destination IP			
	addresses during the connection, service number, and type. To apply this			
	feature, enter the system log server name or the IP address into the empty			
	"system log server" field.			



# **Log Setting**

Alert Log						
Syn Floo	oding IP Spoofing	☐ Win N	luke			
Ping Of	Death Unauthorized Lo	ogin Attempt				
	General	l Log				
☐ Deny Po	licies Allow Policies	✓ Authorized Login				
View System Log	Outgoing Log Table	Incoming Log Table	Clear Log Now			
Apply Cancel						

The GIGABIT Router provides the following warning message. Click to activate these features: Syn Flooding, IP Spoofing, Win Nuke, Ping of Death / Unauthorized Login Attempt.

Syn Flooding:	Bulky syn packet transmission in a short time causes the overload of the system storage of record in connection information.
IP Spoofing:	Through the packet sniffing, hackers intercept data transmitted on the network. After they access the information, the IP address from the sender is changed so that they can access the resource in the source system.
Win Nuke :	Servers are attacked or trapped by the Trojan program.
Ping of Death:	The system fails because the sent data exceeds the maximum packet that can be handled by the IP protocol.
Unauthorized Login:	If intruders into the device are identified, the message will be sent to the system log.

#### General Log

The GIGABIT Router provides the following warning message. Click to activate the feature. System error message, blocked regulations, regulation of passage permission, system configuration change and registration verification.

Deny Policies: If remote users fail to enter the system because of the access rules; for

instance, message will be recorded in the system log.



Allow Policies: If remote users enter the system because of compliance with access

rules; for instance, message will be recorded in the system log.

Authorized Login: Successful entry into the system includes login from the remote end or

from the LAN into this device. These messages will be recorded in the

system log.

The following is the description of the four buttons allowing online inquiry into the log.

#### View System Log:

This option allows users to view system log. The message content can be read online via the device. They include **All Log, System Log, Firewall Log,** and **VPN log**, which is illustrated as below.

System Log			
Current Time:	Mon Apr	20 16:59:02 2009	All Refresh Close
Time		Event-Type	Message
Jan 1 08:00:07 2000		System Log	SMB : System is up
Jan 1 08:00:17 2000		System Log	WAN4=59.105.115.196 WAN1_MASK=255.255.255.255 WAN4_GATEWAY=59.105.115.1 WAN4_DNS1=139.175.55.244 WAN4_DNS2=139.175.252.16 mtu=1492
Jan 1 08:00:17 2000		System Log	WAN2=59.105.115.248 WAN1_MASK=255.255.255.255 WAN2_GATEWAY=59.105.115.1 WAN2_DNS1=139.175.55.244 WAN2_DNS2=139.175.252.16 mtu=1492
Jan 1 08:00:17 2000		System Log	WAN connection is up : 59.105.115.196/255.255.255.255 gw 59.105.115.1 on ppp4
Jan 1 08:00:18 2000		System Log	dhcpConfig: open/write/close: No such file or directory
Jan 1 08:00:18 2000		System Log	dhcpConfig: fopen: No such file or directory
Apr 20 16:57:38 2009		System Log	WAN connection is up : 59.105.115.248/255.255.255.255 gw 59.105.115.1 on ppp2
Apr 20 16:57:46 2009		System Log	WAN connection is up : 192.168.4.141/255.255.254.0 gw 192.168.4.1 on eth1

#### Outgoing Packet Log:

View system packet log which is sent out from the internal PC to the Internet. This log includes LAN IP, destination IP, and service port that is applied. It is illustrated as below.



Outgoing Log Table				
Time	▲ Event-Type	Message		
Apr 20 17:05:25 2009	Connection Accepted	IN=eth0 OUT=ppp4 SRC=192.168.1.211 DST=121.6.29.221 LEN=40 TOS=0x00 PREC=0x00 TTL=63 ID=50341 DF PROTO=TCP SPT=5110 DPT=1268 WINDOW=0 RES=0x00 ACK RST URGP=0		
Apr 20 17:05:27 2009	Connection Accepted	IN=eth0 OUT=ppp4 SRC=192.168.1.211 DST=121.6.29.221 LEN=40 TOS=0x00 PREC=0x00 TTL=63 ID=50343 DF PROTO=TCP SPT=5110 DPT=1268 WINDOW=0 RES=0x00 ACK RST URGP=0		
Apr 20 17:05:30 2009	Connection Accepted	IN=eth0 OUT=ppp4 SRC=192.168.1.211 DST=114.138.154.217 LEN=40 TOS=0x00 PREC=0x00 TTL=63 ID=50344 DF PROTO=TCP SPT=23469 DPT=4832 WINDOW=0 RES=0x00 ACK RST URGP=0		

# Incoming Packet Log:

View system packet log of those entering the firewall. The log includes information about the external source IP addresses, destination IP addresses, and service ports. It is illustrated as below.

Incoming Log Table		Refresh Close		
Time ▲	Event-Type	Message		
Apr 20 17:05:25 2009	Connection Accepted	IN=ppp4 OUT=eth0 SRC=121.6.29.221 DST=192.168.1.211 LEN=48 TOS=0x00 PREC=0x00 TTL=107 ID=9178 DF PROTO=TCP SPT=1268 DPT=5110 WINDOW=65535 RES=0x00 SYN URGP=0		
Apr 20 17:05:27 2009	Connection Accepted	IN=ppp4 OUT=eth0 SRC=121.6.29.221 DST=192.168.1.211 LEN=48 TOS=0x00 PREC=0x00 TTL=107 ID=9231 DF PROTO=TCP SPT=1268 DPT=5110 WINDOW=65535 RES=0x00 SYN URGP=0		
Apr 20 17:05:30 2009	Connection Accepted	IN=ppp4 OUT=eth0 SRC=114.138.154.217 DST=192.168.1.211 LEN=52 TOS=0x00 PREC=0x00 TTL=42 ID=58763 DF PROTO=TCP SPT=4832 DPT=23469 WINDOW=59136 RES=0x00 SYN URGP=0		

# Clear Log Now:

This feature clears all the current information on the log.



# 12.2 System Statistic

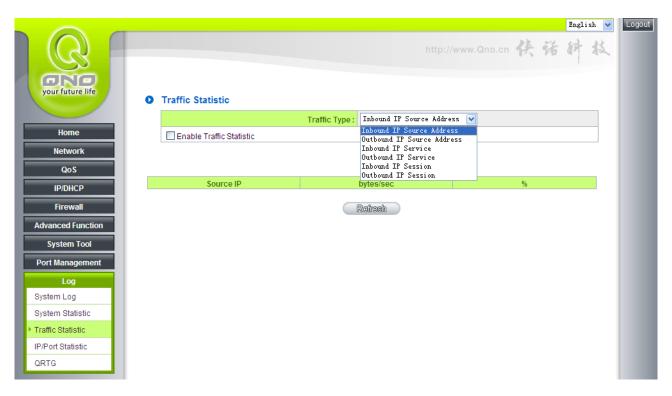
The GIGABIT Router has the real-time surveillance management feature that provides system current operation information such as port location, device name, current WAN link status, IP address, MAC address, subnet mask, default gateway, DNS, number of received/ sent/ total packets, number of received/ sent/ total Bytes, Received and Sent Bytes/Sec., total number of error packets received, total number of the packets dropped, number of session, number of the new Session/Sec., and upstream as well as downstream broadband usage (%).





# 12.3 Traffic Statistic

Six messages will be displayed on the **Traffic Statistic** page to provide better traffic management and control.



# By Inbound IP Address:

The figure displays the source IP address, bytes per second, and percentage.

#### Traffic Statistic



Source IP	bytes/sec	%
59.105.115.196	235	58
192.168.4.141	166	41

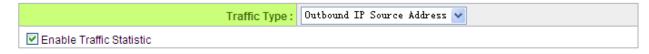




# By outbound IP Address:

The figure displays the source IP address, bytes per second, and percentage.

#### Traffic Statistic



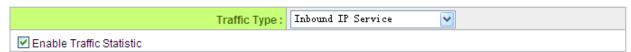
Source IP	bytes/sec	%
59.105.115.196	8	100

Refresh

# By Inbound Port:

The figure displays the network protocol type, destination IP address, bytes per second, and percentage.

#### Traffic Statistic



Protocol	Dest. Port	bytes/sec	%
TCP	ssh(22)	248	89
UDP	dns(53)	28	10

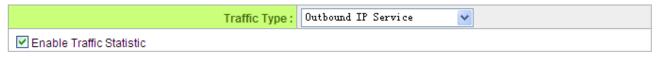


# By Outbound Port:

The figure displays the network protocol type, destination IP address, bytes per second, and percentage.



#### Traffic Statistic



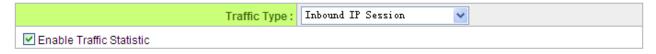
Protocol	Dest. Port	bytes/sec	%
TCP	ssh(22)	423	93
TCP	http(80)	22	4
UDP	dns(53)	9	1



# By Inbound Session:

The figure displays the source IP address, network protocol type, source port, destination IP address, destination port, bytes per second and percentage.

#### Traffic Statistic



Source IP	Protocol	Source Port	Dest. IP	Dest. Port	bytes/sec	%
59.105.115.196	TCP	80	122.116.174.226	1924	347	53
192.168.1.211	TCP	22	58.215.87.207	35600	135	20
192.168.1.211	TCP	22	58.215.87.207	33049	86	13
192.168.1.211	TCP	22	58.215.87.207	37342	51	7
192.168.1.211	UDP	32789	192.168.5.21	53	28	4

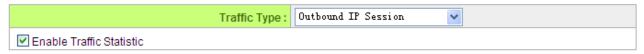


# By Outbound Session:

The figure displays the source IP address, network protocol type, source port, destination IP address, destination port, bytes per second and percentage.



#### Traffic Statistic

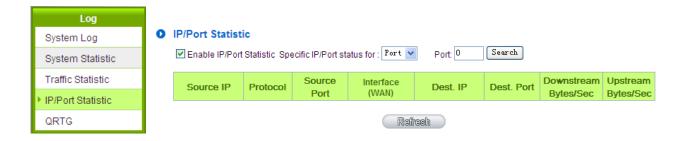


Source IP	Protocol	Source Port	Dest. IP	Dest. Port	bytes/sec	%
192.168.1.211	TCP	22	58.215.87.207	50521	121	58
59.105.115.196	TCP	80	122.116.174.226	1924	41	20
192.168.1.211	TCP	22	58.215.87.207	52821	27	13
192.168.1.211	UDP	32789	192.168.5.21	53	16	7

Refresh

#### 12.4 IP/ Port Statistic

The GIGABIT Router allows administrators to inquire a specific IP (or from a specific port) about the addresses that this IP had visited, or the users (source IP) who used this service port. This facilitates the identification of websites that needs authentication but allows a single WAN port rather than Multi-WANs. Administrators may find out the destination IP for protocol binding to solve this login problem. For example, when certain port software is denied, inquiring about the IP address of this specific software server port may apply this feature. Moreover, to find out BT or P2P software; , users may select this feature to inquire users from the port.



#### Specific IP Status:

Enter the IP address that users want to inquire, and then the entire destination IP connected to remote devices as well as the number of ports will be displayed.



# ● IP/Port Statistic

Enable IP/Port Statistic Specific IP/Port status for : IP VIP address : 192 . 168 . 4 . 141 Search

Source IP	Protocol	Source Port	Interface (WAN)	Dest. IP	Dest. Port	Downstream Bytes/Sec	Upstream Bytes/Sec
192.168.4.141	TCP	80	WAN1	192.168.4.166	3664	0	0
192.168.4.141	TCP	80	WAN1	192.168.4.166	3665	54	42
192.168.4.141	TCP	80	WAN1	192.168.4.166	3670	0	0
192.168.4.141	TCP	80	WAN1	192.168.4.166	3662	0	0
192.168.4.141	TCP	80	WAN1	192.168.4.166	3661	116	2216
192.168.4.141	TCP	80	WAN1	192.168.4.166	3668	0	0
192.168.4.141	TCP	80	WAN1	192.168.4.166	3669	0	0
192.168.4.141	TCP	80	WAN1	192.168.4.166	3671	0	0

Refresh

# Specific Port Status:

Enter the service port number in the field and IP that are currently used by this port will be displayed.

# ■ IP/Port Statistic

#### Enabled

Search Type: Service Port V Service Port: 80 Search

Source IP	Protocol	Source Port	Interface	Dest. IP	Dest. Port	Downstream Bandwidth Bytes/Sec	Upstream Bandwidth Bytes/Sec
192.168.1.100	TCP	1290	WAN2	207.46.111.14	80	217	85
192.168.1.100	TCP	1944	WAN2	203.69.138.19	80	0	0





# XIII . Log out

On the top right corner of the web-based UI, there is a Logout button. Click on it to log out of the web-based UI. To enter next time, open the Web browser and enter the IP address, user name and password to log in.





# **Appendix I: User Interface and User Manual Chapter Cross Reference**

This appendix is to show the corresponding index for each chapter and user interface. Users can find how to setup quickly and understand the VPN Firewall capability at the same time.本章

Router overall interface is as below.



Category	Sub- category	Chapter
Home		V. Device Spec Verification, Status Display
		and Login Password and Time Setting
		5.1 Home
Basic Setting		VI. Network
	Network Connection	6.1 Network Connection
	Traffic Management	6.2 Multi- WAN Setting
	Protocol Binding	6.2 Multi- WAN Setting
QoS		VIII. QoS
	Bandwidth	8.1 (QoS)
	Management	8.3 Bandwidth Management
	Session Control	8.2 Session Limit
IP/DHCP		VII. Port Management
	Setup	7.3 DHCP/ IP



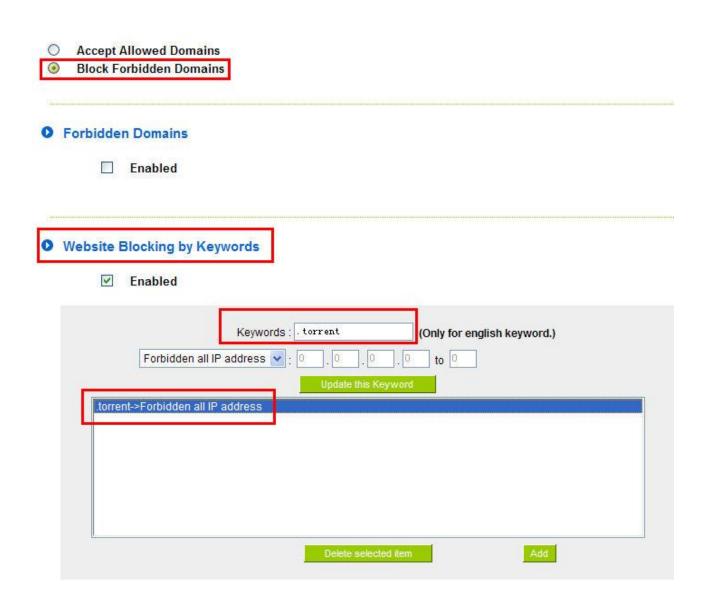
	Status	7.4 DHCP Status
	IP & MAC Binding	7.5 IP & MAC Binding
	IP Grouping	7.6 IP Grouping
Firewall	ii Grouping	IX. Firewall
- Howaii	General Policy	9.1 General Policy
	Contract only	9.2 Restricted Application
	Access Rule	9.3 Access Rule
	Content Filter	9.4 Content Filter
Advanced Function	Content i liter	X. Advanced Setting
Advanced Function	DMZ Host	10.1 DMZ Host
	Routing	10.2 Routing
	One to One NAT	10.3 One to One NAT
	DDNS	10.4 DDNS
	MAC Clone	10.5 MAC Clone
System Tool		XI. System Tool
		V. Device Spec Verification, Status Display
		and Login Password and Time Setting
	Password	5.2 Change and Set Login Password and Time
	Diagnostic	12.1 Diagnostic
	Firmware Upgrade	12.2 Firmware Upgrade
	Setting Backup	12.3 Setting Backup
	Time	5.2 Change and Set Login Password and Time
	System Recover	11.4 System Recover
Port Management		VII. Port Management
	Setup	7.1 Setup
	Status	7.2 Status
Log		XII. Log
	System Log	12.1 System Log
	System Status	12.2 System Status
	Traffic Statistic	12.3 Traffic Statistic
	IP/Port statistic	1.4 IP/Port statistic



# Appendix II: Troubleshooting

#### (1) Block BT Download

To block BT and prevent downloading by users, go to the "Firewall -> Content Filter" and select "Enable Website Block by Keywords," followed by the input of "torrent." This will prevent the users from downloading.

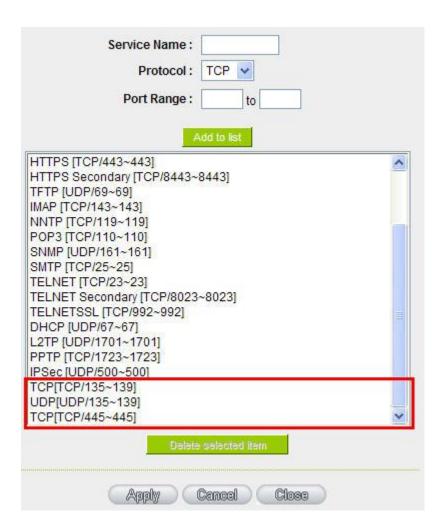




#### (2) Shock Wave and Worm Virus Prevention

Since many users have been attacked by Shock Wave and Worm viruses recently, the internet transmission speed was brought down and the Session bulky increase result in the massive processing load of the device. The following guides users to block this virus' corresponding port for prevention.

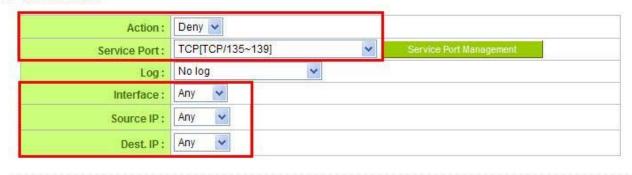
a. Add this TCP135-139, UDP135-139 and TCP445 Port.



b. Use the "Access Rule" in the firewall and set to block these three ports.



Access Rule



Scheduling



Use the same method to add UDP [UDP135~139] and TCP [445~445] Ports.

c. Enhance the priority level of these three to the highest.





#### (3) Block QQLive Video Broadcast Setting

QQLive Video broadcast software is a stream media broadcast software. Many clients are bothered by the same problem: When several users apply QQLive Video broadcast software, a greater share of the bandwidth is occupied, thus overloading the device. Therefore, the device responds more slowly or is paralyzed. If the login onto the QQLive Server is blocked, the issue can be resolved. The following relates to Qno products and provides users with solutions by introducing users how to set up the device.

a). Log into the device web-based UI, and enter "Firewall -> Access Rule".

#### Access Rule Deny V Action: All Traffic [TCP&UDP/1~65535] Service Port: No log Log: Interface: Any Source IP: Any 121 14 75 115 Dest. IP: Single V

#### Scheduling



b). Click "Add New Rule" under "Access Rule" page. Select "Deny" in "Action" under the "Service" rule setting, followed by the selection of "All Traffic [TCP&UDP/1~65535]" from "the service" and select "Any" for Interface, "Any" for source IP address (users with relevant needs may select either "Single" or "Range" to block any QQLive login by using one single IP or IP range), followed by the selection of "Single" of the "Dest. IP and enter the IP address as 121.14.75.155" for the QQLive Server (note that there are more than one IP address for QQLive server. Repeated addition may be needed). Lastly, select "Always" under the Scheduling setting so that the QQLive Login Time can be set. (If necessary, specific time setting may be undertaken). Click "Apply" to move to the next step.



c). Input the following IP address in **Dest. IP** with repeat operation.

cache.tv.qq.com	loginqqlivedx.qq.com	qqlive.qq.com
58.60.11.145	219.133.49.159	219.133.62.70
58.60.11.146	loginqqlivewt.qq.com	tv1-3t.qq.com
58.60.11.147	58.251.63.13	221.236.11.40
59.36.97.5	loginqqlivexy.qq.com	tv2.qq.com
59.36.97.7	202.205.3.218	218.17.209.17
59.36.97.37		
219.133.63.48		

After repeated addition, users may see the links to the QQLive Server blocked. Click "Apply" to block QQLive video broadcast.



#### (4) ARP Virus Attack Prevention

#### ARP Issue and Information

Recently, many cyber cafes in China experienced disconnection (partially or totally) for a short period of time, but connection is resumed quickly. This is caused by the clash with MAC address. When virus-contained MAC mirrors to such NAT equipments as host devices, there is complete disconnection within the network. If it mirrors to other devices of the network, only devices of this affected network have problems. This happens mostly to legendary games especially those with private servers. Evidently, the network is attacked by ARP, which aims to crack the encryption method. By doing so, they hackers may intercept the packet data and user information through the analysis of the game's communication protocol. Through the spread of this virus, the detailed information of the game players within the local network can be obtained. Their account and information are stolen. The following describes how to prevent such virus attack.

First, let us get down to the definition of ARP (Address Resolution Protocol). In LAN, what is actually transmitted is "frame", in which there is MAC address of the destination host device. So-called "Address Analysis" refers to the transferring process of the target IP address into the target MAC address before the host sends out the frame. The basic function of ARP protocol aims to inquire the MAC address of the target equipment via the IP address of the target equipment so as to facilitate the communications.

**The Working Principle of ARP Protocol:** Computers with TCP/IP protocol have an ARP cache, in which the IP address corresponds to the MAC address (as illustrated).

IP	MAC
192.168.1.1	00-0f-3d-83-74-28
192.168.1.2	00-aa-00-62-c5-03
192.168.1.3	03-aa-01-75-c3-06

For example, host A (192.168.1.5) transmits data to Host B (192.168.1.1) .Transmitting data, Host A searches for the destination IP address from the ARP Cache. If it is located, MAC address is known. Simply fill in the MAC address for transmission. If no corresponding IP address is found in ARP cache, Host A will send a broadcast. The MAC address is "FF.FF.FF.FF.FF.FF.FF.FF." which is to inquire all the host devices in the same network session about "What is the MAC address of "192.168.1.1"? Other host devices do not respond to the ARP inquiry except host device B, which responds to host device A when receiving this frame: "The MAC



address of 192.168.1.1 is 00-aa-00-62-c6-09". So Host A knows the MAC address of Host B, and it can send data to Host B. Meanwhile, it will update its ARP cache.

Moreover, ARP virus attack can be briefly described as an internal attack to the PC, which causes trouble to the ARP table of the PC. In LAN, IP address was transferred into the second physical address (MAC address) through ARP protocol. ARP protocol is critical to network security. ARP cheating is caused by fake IP addresses and MAC addresses, and the massive ARP communications traffic will block the network. The MAC address from the fake source sends ARP response, attacking the high-speed cache mechanism of ARP. This usually happens to the cyber cafe users. Some or all devices in the shop experience temporal disconnection or failure of going online. It can be resolved by restarting the device; however, the problem repeats shortly after. Cafe Administrators can use arp –a command to check the ARP table. If the device IP and MAC are changed, it is the typical symptom of ARP virus attack.

Such virus program as PWSteal. lemir or its transformation is worm virus of the Trojan programs affecting Windows 95/ 98/ Me/ NT/ 2000/ XP/ 2003. There are two attack methods affecting the network connection speed: cheat on the ARP table in the device or LAN PC. The former intercepts the gateway data and send ceaselessly a series of wrong MAC messages to the device, which sends out wrong MAC address. The PC thus cannot receive the messages. The later is ARP attack by fake gateways. A fake gateway is established. The PC which is cheated sends data to this gateway and doesn't go online through the normal device. From the PC end, the situation is "disconnection".

For these two situations, the device and client setup must be done to prevent ARP virus attack, which is to guarantee the complete resolution of the issue. The device selection is advised to take into consideration the one with anti-ARP virus attack. Qno products come squarely with such a feature, which is very user-friendly compared to other products.

# 2. ARP Diagnostic

If one or more computers are affected by the ARP virus, we must learn how to diagnose and take appropriate measures. The following is experience shared by Qno technical engineers with regard to the ARP prevention.

Through the ARP working principle, it is known that if the ARP cache is changed and the device is constantly notified with the series of error IP or if there is cheat by fake gateway, then the issue of disconnection will affect a great number of devices. This is the typical ARP attack. It is very easy to judge if there is ARP attack. Once users find the PC point where there is problem, users may enter the DOS system to conduct operation, pining the LAN IP to see the packet loss. Enter the ping 192.168.1.1 (Gateway IP address) as illustrated.



```
Reply from 192.168.1.1: bytes=32 time<1ms TTL=64
Reply from 192.168.1.1: bytes=32 time<1ms TTL=64
Request timed out.
Reply from 192.168.1.1: bytes=32 time<1ms TTL=64
Reply from 192.168.1.1: bytes=32 time<1ms TTL=64
```

If there are cases of packet loss of the ping LAN IP and If later there is connection, it is possible that the system is attacked by ARP. To verify the situation, we may judge by checking ARP table. Enter the ARP -a command as illustrated below.

```
Interface: 192.168.1.72 --- 0x2
Internet Address Physical Address Type
192.168.1.1 00-0f-3d-83-74-28 dynamic
192.168.1.43 00-13-d3-ef-b2-0c dynamic
192.168.1.252 00-0f-3d-83-74-28 dynamic
```

It is found that the IP of 192.168.1.1 and 192.168.252 points to the same MAC address as 00-0f-3d-83-74-28. Evidently, this is a cheat by ARP.

#### 3. ARP Solution

Now we understand ARP, ARP cheat and attack, as well as how to identify this type of attack. What comes next is to find out effective prevention measures to stop the network from being attacked. The general solution provided by Qno can be divided into the following three options:

#### a) Enable "Prevent ARP Virus Attack":

Enter the device IP address to log in the management webpage of the device. Enter "Firewall-> General" and find the option "Prevent ARP Virus Attack" to the right of the page. Click on the option to activate it and click "Apply" at the bottom of the page (see illustrated).

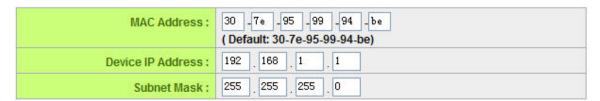


Firewall:	Enabled O Disabled
SPI (Stateful Packet Inspection):	
DoS (Denial of Service):	Enabled
Block WAN Request:	Enabled
Remote Management:	○ Enabled
Multicast Pass Through:	○ Enabled
Prevent ARP Virus Attack :	Enabled

#### b) Bind the Gateway IP and MAC address for each PC

This prevents the ARP from cheating IP and its MAC address. First, find out the gateway IP and MAC address on the device end.

# LAN Setting



On every PC, start or operate cmd to enter the dos operation. Enter arp –s 192.168.1.1 0a-0f-d4-9e-fb-0b so as to finish the binding of pc01 as illustrated.

```
Microsoft Windows XP [版本 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.
C:\Documents and Settings\PM01>arp -s 1c-b1-80-9a-ce-20_
```

For other host devices within the network, follow the same way to enter the IP and MAC address of the corresponding device to complete the binding work. However, if this act restarts the computer, the setting will be cancelled. Therefore, this command can be regarded as a batch of processing documents placed in the activation of the operation system. The batch processing documents can be put in this way:

#### @echo off

arp -d



#### arp -s Router LAN IP Router LAN MAC

For those internal network attacked by Arp, the source must be identified. Method: If the PC fails to go online or there is packet loss of ping, in the DOS screen, input arp –a command to check if the MAC address of the gateway is the same with the device MAC address. If not, the PC corresponding to the MAC address is the source of attack.

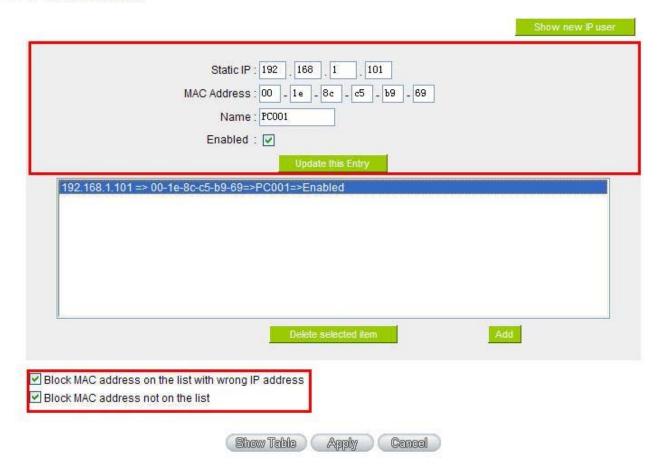
Solutions for other device users are to make a two-way binding of the IP address and MAC address from both of the PC and device ends in order to carry out the prevention work. However, this is more complicated because the search for the IP and address and MAC increases the workload. Moreover, there is greater possibility of making errors during the operation.

#### c) Bind the IP/MAC Address from Device End:

Enter "Setup" under DHCP page. On the down right corner of the screen, there is "IP and MAC Binding," where users may create IP and MAC binding. On "Enabled," click on "√" and select "Add to List." Repeat these steps to add other IP addresses and MAC binding, followed by clicking "Apply" at the bottom of the page.



# O IP & MAC Binding



After an item is added to the list, the corresponding message will be displayed in the white block on the bottom. However, such method is not recommended because the inquiry of IP/MAC addresses of all hosts creates heavy workload. Another method to bind IP and MAC is more recommended because of easy operation, reducing workload and time efficiency. It is described in the following.

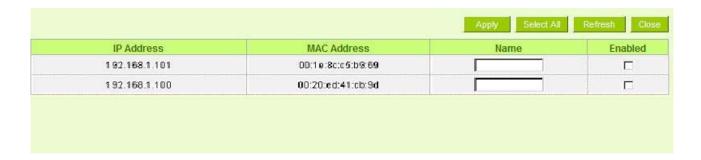
Enter "Setup" under the DHCP page and look for IP and MAC binding. On the right, there is an option of "Show new IP user" and click to enter.



# IP & MAC Binding

Static IP:	
Name : Enabled : Add to list	
Delete salected item	

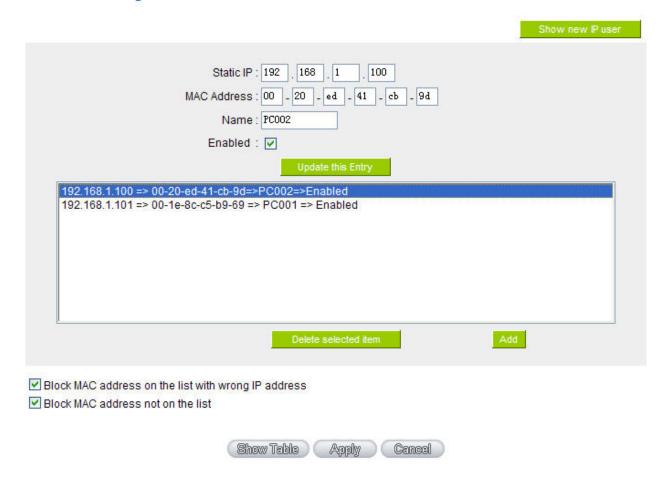
Click to display IP and MAC binding list dialog box. In this box, the unbinding IP and MAC address corresponding to the PC are displayed. Enter the "Name" of the computer and click on "Enabled" with the display of the " $\sqrt{}$ " icon and push the option on the top right corner of the screen to confirm.



Now the bound options will display on the IP and MAC binding list (as illustrated in Figure 5) and click "Apply" to finish binding.



#### IP & MAC Binding



Though these basic operations can help solve the problem but Qno's technical engineers suggest that further measures should be taken to prevent the ARP attack.

- 1. Deal with virus source as well as the source device affected by virus through virus killing and the system re-installation. This operation is more important because it solves the source PC which is attacked by ARP. This can better shelter the network from being attacked.
- 2. Cyber café administrators should check the LAN virus, install anti-virus software (Ginshan Virus/Reixin must update the virus codes) and conduct virus scanning for the device.
- 3. Install the patch program for the system. Through Windows Update, the system patch program (critical update, security update and Service Pack)
- 4. Provide system administrators with a sophisticated and strong password for different accounts. It would be best if the password consists of a combination of more than 12 letters, digits, and symbols. Forbid



and delete some redundant accounts.

- 5. Frequently update anti-virus software (virus data base), and set the daily upgrade that allows regular and automatic update. Install and use the network firewall software. Network firewall is important for the process of anti-virus. It can effectively avert the attack from the network and invasion of the virus. Some users of the pirate version of Windows cannot install patches successfully. Users are advised to use network firewall and other measures for protection.
- 6. Close some unnecessary services and some unnecessary sharing (if the condition is applicable), which includes such management sharing as C\$ and D\$. Single device user can directly close Server service.
- 7. Do not open QQ or the link messages sent by MSN online chatting tools in a causal manner. Do not open or execute any strange, suspicious documents, and procedures such as the unknown attachment enclosed in E-mail and plug-in.

#### 4. Summary

ARP attack prevention is a serious and long-term undertaking. The above methods can basically resolve the network problems caused by ARP virus attack. Moreover, clients who adopted similar methods witness good results. However, it is important that network administrators pay special attention to this problem rather than overlooking the issue. It is suggested that the above measures can be adopted to prevent ARP attack, reduce the damage, enhance the work efficiency, and minimize economic loss.



# **Appendix III: Qno Technical Support Information**

For more information about the Qno's product and technology, please log onto the Qno's bandwidth forum, refer to the examples of the FTP server, or contact the technical department of Qno's dealers as well as the Qno's Mainland technical center.

**Qno Official Website** 

http://www.Qno.com.tw

**Dealer Contact** 

Users may log on to the service webpage to check the contacts of dealers.

http://www.qno.com.tw/web/where\_buy.asp

Taiwan Support Center:

E- mail: QnoFAE@qno.com.tw